



Bulletin No.: PIT6209F

Published date: 02/20/2025

Preliminary Information

PIT6209F Update Failed See Dealer to Restore System Screen Recovery

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet	Corvette	2024 - 2025	All	All	All
Chevrolet	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)	2022	All	All	All
Chevrolet	Silverado 1500	2023 - 2025	All	All	All
Chevrolet	Silverado HD	2024 - 2025	All	All	All
Chevrolet	Suburban	2022 - 2024	All	All	All
Chevrolet	Tahoe	2022 - 2024	All	All	All
GMC	Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)	2022	All	All	All
GMC	Sierra 1500	2023 - 2025	All	All	All
GMC	Sierra HD	2024 - 2025	All	All	All
GMC	Yukon	2022 - 2024	All	All	All
GMC	Yukon XL	2022 - 2024	All	All	All
GMC	Hummer EV Pickup	2022 - 2025	All	All	All
GMC	Hummer EV SUV	2024 - 2025	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	Equipped with Radio RPO IOK.
Condition	A customer might bring the vehicle in with radio showing a vehicle and an arrow pointing to a wrench. The recover method in Radio Malfunction may not work.
Cause	The cause of the condition may be software anomalies.

Correction:

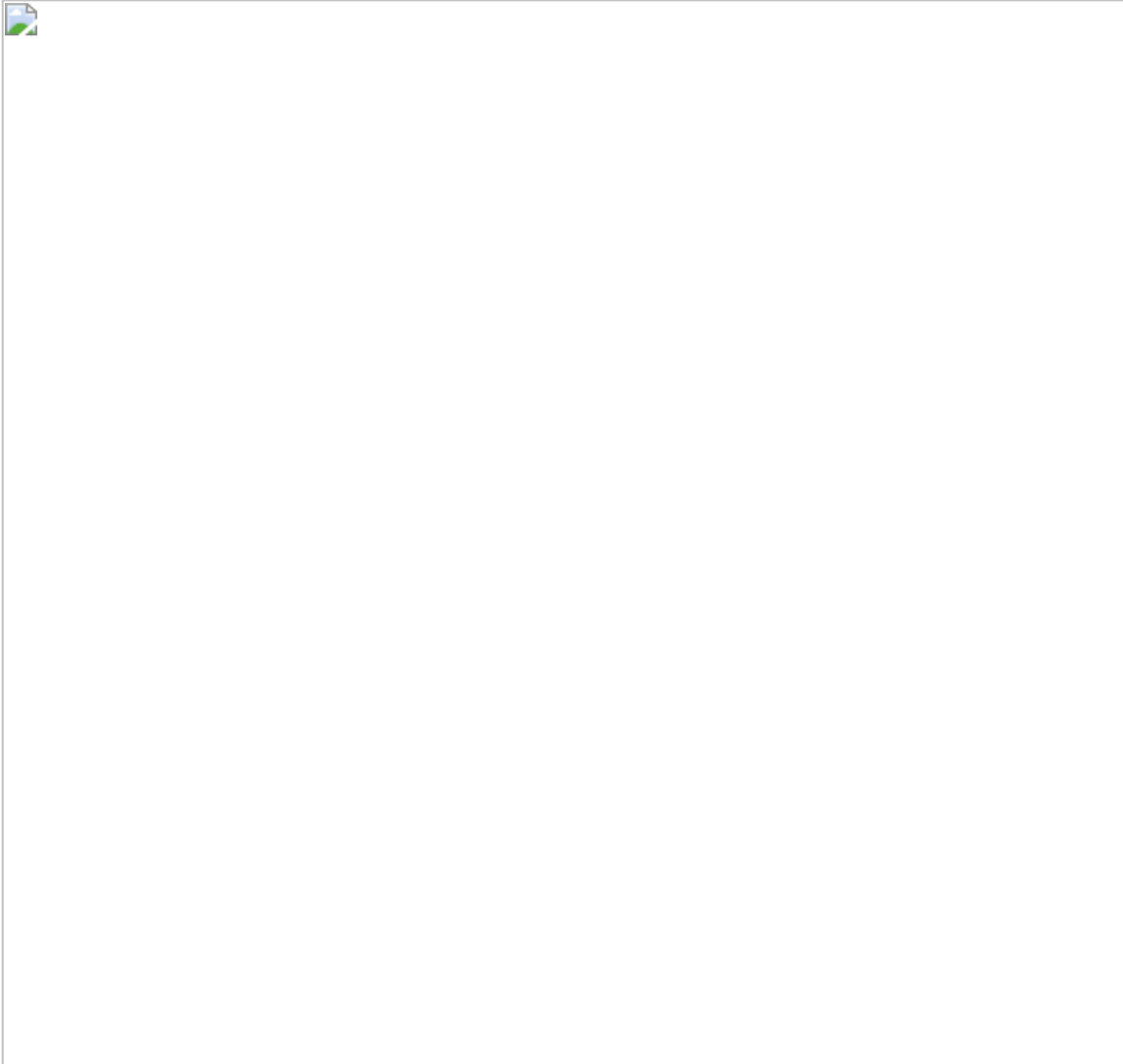
***NOTE this concern is not caused by a failed Over The Air (OTA) update**

Please contact Techline at 1-800-828-6860 for VCI assistance.

Once the process has started, you will see a screen with a blue progress bar. It should start automatically.

The display may go blank and the radio may restart multiple times.

Please do not remove the USB stick from the vehicle or turn the vehicle off until the process is complete.



Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2880007	Performing USB Wipe of radio to restore function	0.5 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	7
Modified	07/24/2024 - Created on. 10/17/2024 - Updated to change title and add model year. 10/18/2024 - Updated to add model year. 11/01/2024 - Updated Models. 12/02/2024 - Updated Models. 01/10/2025 - Updated Correction and Labor Operation. 02/20/2025 - Updated Correction and added picture.

 GM Global Brands

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