



Bulletin No.: PIT6339

Published date: 02/17/2025

Preliminary Information

PIT6339 SuperCruise Unavailable and Driver Attention Assist Unavailable and Drowsy Driver Feature Disabled

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Buick	Enclave	2025	All All	All	All
Cadillac	CT4	2025	All All	All	All
Cadillac	CT5	2025	All All	All	All
Cadillac	Escalade	2025	All All	All	All
Cadillac	Escalade ESV	2025	All All	All	All
Cadillac	Escalade IQ	2025	All All	All	All
Cadillac	Optiq	2025	All All	All	All
Chevrolet	Blazer EV	2025	All All	All	All
Chevrolet	Equinox EV	2024 - 2025	All All	All	All
Chevrolet	Silverado EV	2024 - 2025	All All	All	All
Chevrolet	Suburban	2025	All All	All	All
Chevrolet	Tahoe	2025	All All	All	All
Chevrolet	Traverse (All New)	2024	All All LKO	All	All
Chevrolet	Traverse	2025	All All	All	All
GMC	Acadia	2024 - 2025	All All	All	All
GMC	Sierra EV	2024 - 2025	All All	All	All
GMC	Yukon	2025	All All	All	All
GMC	Yukon XL	2025	All All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UKL
Condition	DIC will read SuperCruise unavailable AND driver attention assist unavailable AND drowsy driver feature disabled (if enabled)
Cause	Possible Image Processing Module Program or Driver Monitoring Camera fault

Correction:

- **If the complaint says BOTH SuperCruise unavailable AND driver attention assist unavailable messages**
 - **Reprogram IPM**
 - **Drive the car in SuperCruise enabled/active road - check whether SuperCruise is working**
 - **If SuperCruise is still unavailable - check for DTCs set, follow SI Diagnostic for appropriate code**
 - **If SuperCruise is still unavailable with driver Attention assist message, Replace the Driver Monitoring Camera**
 - **If SuperCruise is working - return the vehicle to the customer**

- **If the complaint is SuperCruise unavailable**
 - **Refer to DOC 6763330 SuperCruise Malfunction for further diagnostic information to further root cause customer's issue.**
 - **Monitor the Drivers Monitoring System Status Signal in the Image Processing module 1 Processor1. Under Super Cruise Disable History / Automatically Induced Disengagement History / Lane Following Automatic Disengagement 1 - Driver Monitoring System Status Signal Invalid If invalid replace the Drivers Monitoring Camera.**
 - **Perform IPM reset . see - [PIC6552](#)**
 - **If SuperCruise is still unavailable follow SI Diagnostic**

Warranty Information

Labor Operation	Description	Labor Time
*2880067	Diagnose SuperCruise unavailable AND driver attention assist unavailable AND drowsy driver feature disabled	0.3 Hr.
6610050	Driver Monitoring Camera Replacement	Use published time
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	02/17/2025 - Created on.