
February 21, 2025

Telecommunications Outage Repair

DCU Reset under TSB 25-BE-003H

Hyundai Motor America has noted that several vehicles were impacted by a telecommunications outage that occurred on Sunday, February 9th, resulting in the potential loss of connectivity or interruptions when attempting to use Bluelink functions. Voice Recognition, Sports Media, and Weather will not be available. Dealer stock and retailed vehicles are both affected.

If a customer calls in and their vehicle is experiencing issues related to Bluelink, please have them come into the dealership to assist with resetting the Bluelink Data Communication Unit (DCU) and utilize **TSB 25-BE-003H** posted on Hyundai Tech Info.

Thank you for your extreme patience and understanding.

Hyundai Motor America