

2025-02-21

MODEL

U10 (X2 Sports Activity Coupe)	U11 (X1 Sports Activity Vehicle)
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SITUATION

A Check Control message (CCM) displays for “Transmission oil service required” (ID 2120).

This warning will trigger based on the following that applies:

- From 60,000 miles (~95,000 km) to 78,000 miles (~125,000 km), or
- After six (6) years: The “six years” time interval is determined the production date of the vehicle. It is not based on the day/date of the first registration, or the completion date of the pre-delivery check (PDI).

If the vehicle is driven more than approx. 1900 miles (~3,000 km) after the first CCM, then a second message will be display for “Transmission fault!” (ID 368).

CAUSE

The oil in the double clutch transmission ages with increasing usage, as well as depending on the vehicle’s driving profile.

When the transmission oil reaches the end of its service life, a regular "transmission oil change in the double clutch transmission" is required.

CORRECTION

Change the oil in the DKG.

PROCEDURE

Follow **Repair Instruction 00 11 276 Oil change in the double-clutch transmission (DKG)**

PARTS INFORMATION

To determine the part number(s) that applies to the specific vehicle being repaired, enter the VIN / Chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
28 00 5 A41 030	S Set, threaded oil plug (GD7/GN7Qxxxx)	1
83 22 5 B3A C81	DCTF 2 (1 Liter bottle)	Claim 4
		and
		0.55 liter in sublet

CLAIM INFORMATION

Replaced the oil in the double clutch transmission (DKG/DCT) when and as instructed above.

BMW Maintenance Program

If the BMW vehicle has the applicable “active” optional extended full maintenance program coverage, then submit for this maintenance service task as follows:

Repair Code:	85990701MP	MAINTENANCE SERVICE, MANUAL TRANSMISSION OIL (CCM)
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
00 11 276	Oil change in the double-clutch transmission (DKG) (Main work) includes Carrying out vehicle test (00 00 006/61 21 528) (Main work)	As applicable
Or:		
00 11 576	Oil change in the double-clutch transmission (DKG) (Plus work) includes Carrying out vehicle test (00 00 556/61 21 528) (Plusposition)	As applicable

Note: The Standard Scope procedure (Labor operation code 00 00 105) does not apply here since this transmission oil service task is identified and displayed through a Check Control message instead of through the vehicle's CBS data.

And:

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

Sublet Code 4	Reimbursement for the supported applicable maintenance service-related shop supplies (One time per workshop visit).	Up to \$10.00
	And:	
	Reimbursement for the proportional quantity of "DCTF 2" only	0.55 liter in sublet

Sublet reimbursement calculation for claiming the proportional quantity of "DCTF 2" is the dealer net (DN) price for the 0.55-liter quantity used plus your center's corresponding handling amount that applies.

Enter these material costs in sublet and itemize the amount on the repair order and in claim comment section.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the "Search" button. Next, click on the "Flat Rate Units" button and enter the flat rate labor operation code in the field to the right, click "Search" to display the Flat Rate Unit Group detail choices.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

