

REFERENCE:	TSB: 17-002-25 REV. A GROUP: 17 - Rear Suspension	Date:	February 11, 2025	REVISION:	17-002-25
VEHICLES AFFECTED:	2025 (DT) RAM 1500 Pickup This bulletin applies to vehicles built on or after September 25, 2024 (MDH 0925XX) and on or before November 06, 2024 (MDH 1106XX) equipped with Standard Ride Height (Sales Code XZM) or Raised Ride Height (Sales Code XZN).	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA <input type="checkbox"/> CH <input type="checkbox"/> EE <input type="checkbox"/> IAP <input type="checkbox"/> SA <input type="checkbox"/> MEA			
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"> An air leak from the rear air springs is causing the vehicle to lean to the left or right side, or lower at the rear. 				
CAUSE:	Rear air spring				

This bulletin supersedes Technical Service Bulletin (TSB) 17-002-25, date of issue January 25, 2025, which should be removed from your files. All revisions are highlighted with ****asterisks**** and includes a corrected RSU bulletin number.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) ****25-011**** date of issue January 25, 2025 All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly replacing one or both rear air springs.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
02-30-02-9B	Spring, Rear Air Suspension - Inspect (1 - Semi-Skilled)	17 - Rear Suspension	0.3 Hrs.
02-30-02-9C	Spring, Rear Air Suspension - Inspect And Replace One Side (1 - Semi-Skilled)	17 - Rear Suspension	0.7 Hrs.
02-30-02-9D	Spring, Rear Air Suspension - Inspect And Replace Both Sides (1 - Semi-Skilled)	17 - Rear Suspension	1.0 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
(AR)	68260938AB	Shock, Air Suspension	Rear (Sales Code XZM)
(AR)	68340155AB	Shock, Air Suspension	Rear (Sales Code XZN)

DIAGNOSIS:

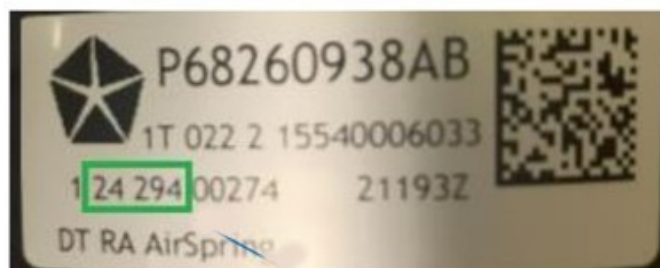
If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. If any vehicle not on the VIN list exhibits the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Raise and support the vehicle. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info>04 - Vehicle Quick Reference / Hoisting / Standard Procedure.
2. Inspect the part numbers on both rear air springs [Fig. 1](#) to verify if either of the air springs fall on or between (24 276 and 24 296) [Fig. 2](#).

**Fig. 1**

Rear Air Spring Label Location

**Fig. 2**

Numbers On Label To Inspect

3. Do the part numbers on either of the rear air springs fall on or between **(24 276 and 24 296)** [Fig. 2](#)?
 - YES >>> Proceed to [Step 4](#).
 - NO >>> This bulletin does not apply. Use Inspection LOP (02-30-02-9B). Perform further diagnostics.
4. Replace the rear air springs as required. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 17 - Rear Suspension / Spring(s) / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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