



Service Bulletin

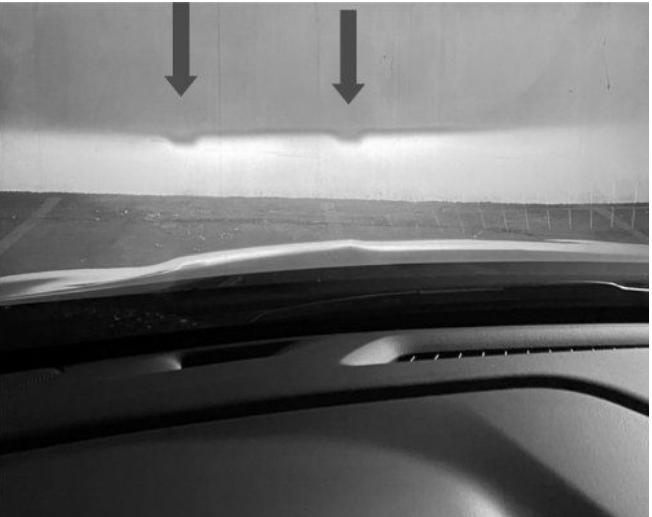
Bulletin No.: 23-NA-086

Date: February, 2025

INFORMATION

Subject: Information on Dark Spots Noticed in Headlamp Pattern When Vehicle is Pulled Up to a Wall or Garage

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:				
		from	to	from	to						
Buick	Enclave	2022	2025	2025	—	—	—				
	Encore	2020	2022								
	Encore GX										
	Envision	2024	2024								
	Envista	2024									
Chevrolet	Blazer	2023	2025	—	—	—	—				
	Trailblazer	2021									
	Traverse	2022									
	Trax	2024									
GMC	Acadia										

Involved Region or Country	North America, Bolivia, Chile, Colombia, Ecuador, Peru, Uzbekistan, Russia, Middle East, Israel, Palestine, Other Africa
Additional Options (RPOs)	Equipped with HEADLAMPS-LED (RPO T4L)
Condition	<p>Some customers may comment on dark spots in the headlamp pattern when the vehicle is pulled up to a wall or garage.</p>  <p>6340797</p> <p>Shown in the picture above is an example for Enclave, Blazer, Traverse, and Acadia headlamp.</p>



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Shown in the picture above is an example for Encore, Encore GX, Envista, Trailblazer, and Trax headlamp.

Cause	This dark spot in the lighting pattern is NORMAL and part of compliance with the IIHS safety standards to minimize glare to oncoming traffic.
Correction	DO NOT replace the headlamps for this condition. This is a normal function of the lamps.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Please communicate to the customer that the headlamp system is functioning as designed and this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this bulletin.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086668*	Verifying Dark Spots in Headlamp Pattern When Vehicle is Pulled Up to a Wall or Garage	0.2 hr

*This is a unique Labor Operation for bulletin use only.

Version	6
Modified	<p>Released May 03, 2023</p> <p>Revised November 02, 2023 – Added Encore GX, Envista, Trailblazer, Trax and 2024 Model Year also updated Condition.</p> <p>Revised April 25, 2024 – Added Engine RPO for Traverse.</p> <p>Revised August 21, 2024 – Added Warranty Information.</p> <p>Revised October 25, 2024 - Added 2024-2025 Acadia and 2025 Enclave, Traverse.</p> <p>Revised February 11, 2025 - Added 2024-2025 Envision and 2025 Model Year for Blazer, Trailblazer, Encore GX, Trax, and Envista.</p>

Additional SI Keywords: Head Lamp, Headlamp, Beam, V shape, Headlight, Head Light