

Technical Service Bulletin (TSB)
Integrated Center Stack (ICS) Switches Inoperable

REFERENCE:	TSB: 08-035-25 GROUP: 08 - Electrical	Date:	February 14, 2025	REVISION:	—
VEHICLES AFFECTED:	2024 - 2025 (LB) Dodge Charger This bulletin applies to vehicles built on or before January 06, 2025 (MDH 0106XX) equipped with Powershot (Sales Code DHS).			MARKET APPLICABILITY: <div><input checked="" type="checkbox"/> NA<input type="checkbox"/> MEA</div> <div><input type="checkbox"/> SA<input type="checkbox"/> IAP</div> <div><input type="checkbox"/> EE<input type="checkbox"/> CH</div>	
CUSTOMER SYMPTOM:	Customers may experience one or more of the following: <ul style="list-style-type: none">The A/C and heater buttons Fig. 1 in the ICS do not function after 15 minutes following a cold ambient temperature startup and a warning up of the ICS.Intermittent functioning of the other ICS buttons Fig. 1. <p>NOTE: The redundant HVAC controls available from the radio screen still function, allowing the driver to make any necessary HVAC adjustments.</p>				
CAUSE:	ICS switches				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-016, date of issue February 14, 2025. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.



Fig. 1
ICS Button Assembly

REPAIR SUMMARY:

This bulletin involves replacing the a/c and heater switch assembly.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
24-50-10-9D	Integrated Center Stack (ICS) Switches - Replace (2 - Skilled)	6 - Electrical and Body Systems	1.0 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	68646761AD	Switch, Instrument Panel	ICS

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Is the vehicle on the RSU VIN list?
 - YES >>> Proceed to [Step 2](#).
 - NO >>> This bulletin does not apply.
2. Replace the a/c and heater switch assembly. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 24 - Heating and Air Conditioning / Controls / Control, A/C and Heater / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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