



Bulletin No.: PIC6557D
Published date: 02/14/2025

Preliminary Information

PIC6557D Super Cruise Unavailable Message

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT5	2025	All	All	All	All
Cadillac	LYRIQ	2024 - 2025	All	All	All	All
Cadillac	OPTIQ	2025	All	All	All	All
Chevrolet	Blazer EV	2025	All	All	All	All
Chevrolet	Equinox EV	2024 - 2025	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UKL
Condition	<p>Customers may notice a Super Cruise Unavailable, Adaptive Cruise Unavailable message on the DIC.</p> <p>This could happen immediately upon startup or within 30 minutes of the drive cycle .</p> <p>This issue may recover after an ignition cycle or it may not.</p> <p>Technician may find the following DTC's setting in the K124 Image Processing Module (IPCM), see list below.</p>
Cause	Software

Correction:

Dealers are asked to verify the customers concern.

If any of the DTCs listed below are set in history, do not replace the controller.

Refer to SI document SuperCruise Malfunction for further diagnostic information to further root cause customer's issue.


DOC ID 6763330

U053C sym00
U023B sym00
U1624 sym00
U164E sym00

If none of the codes listed above are set in the K124 IPCM follow normal SI diagnostics.
 If any of the codes listed are set current after several ignition cycles, follow SI diagnostics.

Version History

Version	5
Modified	06/11/2024 - Created on. 09/06/2024 - Updated DTCS in correction. 09/26/2024 - Updated condition and correction. 01/17/2025 - Updated Models. 02/14/2025- Updated correction, added LYRIQ and removed labor operation.

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