



Bulletin No.: PIT6328A

Published date: 02/14/2025

Preliminary Information

PIT6328A Clearing Radio PIN From Vehicle With RPOs IVD, IVE, and IOK

Models

Brand: All **Model:** All **Model Years:** 2022 - 2025 **VIN:** All **Engine:** All All **Transmissions:** All

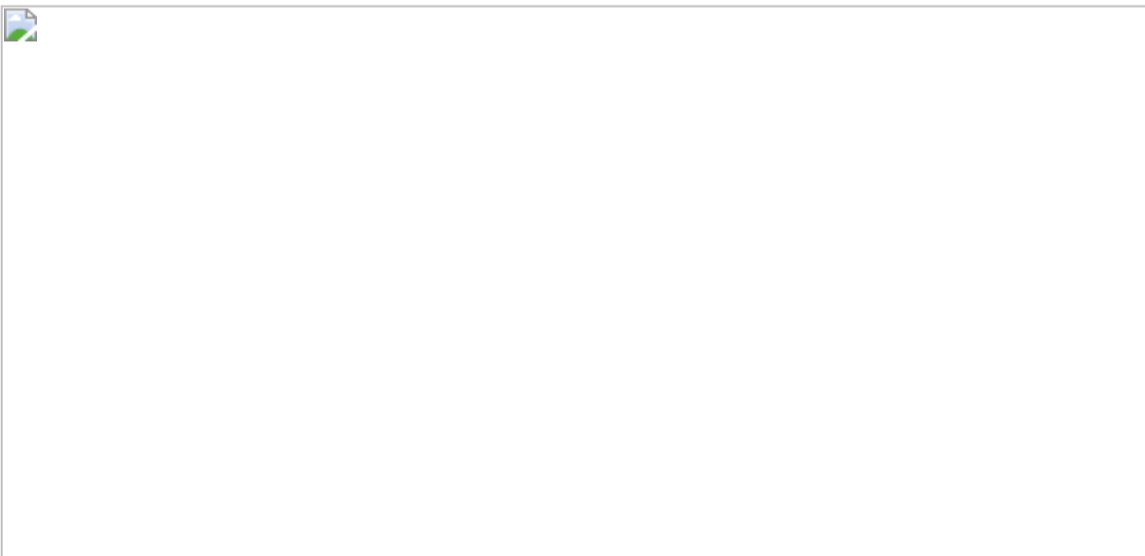
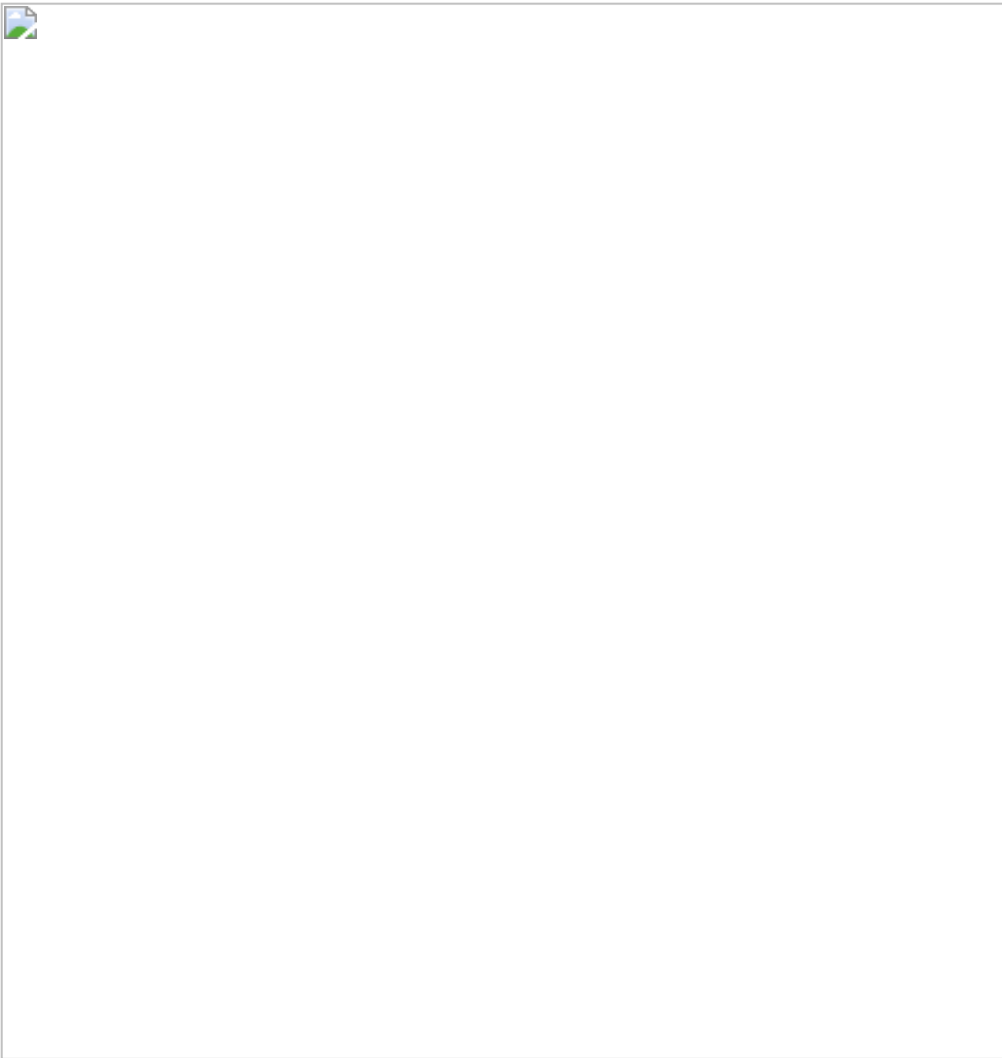
from to

Involved Region or Country	United States, Canada and Mexico
Additional RPO's	IVD, IVE, and IOK
Condition	Some customers may comment that they are locked out of their radio due to a PIN being set. The customer may have forgotten their PIN.

Correction:

Please contact Techline for assistance with programming to reset the PIN or Password on the radio.

It will be done through the K56 Serial Data Gateway Module. Select Setup and VCI.



Performing this operation will cause all information in the radio to be deleted and will restore it to factory settings.

The customer will have to reconfigure their radio to their preferences after the reset.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3486418	Resetting the radio due to being PIN locked	0.5 Hr.
*This is a unique Labor Operation for Bulletin use only.		


Version History

Version	
	2

Modified

01/30/2025 - Created On.

02/14/2025 - Changed Correction.

 GM Global Brands

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