



**Bulletin No.:** PIC6563B

**Published date:** 02/14/2025

## Preliminary Information

### PIC6563B Front Door Speakers Inoperative

#### Proactive

#### Models

Brand:	Model:	Model Years:	from	VIN:	to	Engine:	Transmissions:
Buick	Envista	2024 - 2025	SOP	KL47LBEP0SB163840	All	All	All
Chevrolet	Trax	2024 - 2025	SOP	KL77LHEP4SC203742	All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Additional Options (RPO)</b>	<b>UQF and UQ3</b>
<b>Condition</b>	<b>Customers may comment that the front door speakers are inoperative</b>
<b>Cause</b>	<b>The speaker may have a failed cone</b>

#### Correction:

**Remove the door panel and press on the speaker cone**

**If no sound is present until the cone of the speaker is pressed, please replace both front speakers**

**If pressing on the cone does not regain audio please continue with normal speaker/circuit diagnostics**

**See SI or Attached for video 6836813**

#### Warranty Information

**For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.**


Labor Operation	Description	Labor Time
* 3486168	Remove Door Panel and test speaker	0.3 Hr.
	Replace both front speakers	Use published labor time
*This is a unique Labor Operation for Bulletin use only.		

## Version History

<b>Version</b>	<b>3</b>
<b>Modified</b>	<b>07/29/2024 - Created on.</b> <b>10/03/2024 - Updated to add 2025 model year.</b> <b>02/14/2025- Updated to add repair direction</b>

### Attachments

- [speaker.mp4](#)

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