



**Bulletin No.:** PIT6186E

**Published date:** 02/14/2025

## Preliminary Information

### PIT6186E Super Cruise Unavailable Message

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Cadillac	Escalade IQ	2025	All	All	All
Cadillac	Escalade	2025	All	All	All
Cadillac	Escalade ESV	2025	All	All	All
Chevrolet	Silverado EV	2024 - 2025	All	All	All
GMC	Sierra Denali EV	2024 - 2025	All	All	All
Chevrolet	Suburban	2025	All	All	All
Chevrolet	Tahoe	2025	All	All	All
GMC	Yukon Models	2025	All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Additional Options (RPO)</b>	<b>UKL - Super Cruise</b>
<b>Condition</b>	<p><b>Customers may notice a Super Cruise Unavailable, or Adaptive Cruise Unavailable message on the DIC.</b></p> <p><b>This could happen immediately upon startup or within 30 minutes of the drive cycle .</b></p> <p><b>This issue may recover after an ignition cycle or it may not.</b></p> <p><b>Technician may find the following DTC's setting in the Image Processing Module, see chart below.</b></p>
<b>Cause</b>	<b>Software</b>

#### Correction:

**Dealers are asked to verify the customers concern.**

**If any of these DTCs in the table below set in History, do not replace the controller.**

Refer to SuperCruise Malfunction for further diagnostic information to further root cause customer's issue.

## DOC ID 6763330 (satitle in GSA)

DTC #	
U1624 SYM 00	Lost Communication with Telematic Control Module on Ethernet B
U023B SYM 00	Lost Communication with Image Processing Module - Processor 2
U053C SYM 00	Invalid Data Received from Image Processing Module 1 - Processor 2

If none of these DTC's are setting, follow normal SI Diagnostics.

This PI will be converted to a bulletin when a resolution is available.

### Version History

<b>Version</b>	6
<b>Modified</b>	<b>06/12/2024 - Created on.</b> <b>09/23/2024- Updated to change wording in Condition and Correction</b> <b>10/10/2024- Update Models.</b> <b>10/25/2024- Updated models and remove DTCs B0126.82 and B1DD0.57.</b> <b>12/16/2024- Updated Models.</b> <b>02/14/25-Update correction to advise tech to follow SI diagnostics and remove labor operation.</b>

 GM Global Brands

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