



**Bulletin No.:** PIT6167G  
**Published date:** 02/14/2025

## Preliminary Information

### PIT6167G Super Cruise Unavailable Message

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Buick	Enclave	2025	All	All	All
Chevrolet	Traverse (all new)	2024 - 2025	All	All	LK0
GMC	Acadia	2024 - 2025	All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Additional Options (RPO)</b>	<b>UKL- Super Cruise</b>
<b>Condition</b>	<p>Customers may notice a Super Cruise Unavailable or an Adaptive Cruise Unavailable message on the DIC.            This could happen immediately upon startup or within 30 minutes of the drive cycle .            This issue may recover after an ignition cycle or it may not.            Technician may find the following DTC's setting in the K124 Image Processing Module (IPCM), see list below.</p>
<b>Cause</b>	<b>Software</b>

#### Correction:

Dealers are asked to verify the customers concern.

If any of the DTCs listed below are set in history, do not replace the controller.

Refer to SuperCruise Malfunction for further diagnostic information to further root cause customer's issue.

#### **DOC ID 6763330**

**U053C sym 00**

**U023B sym00**

**U1624 sym 00**

If none of the codes listed above are set in the K124 IPCM follow normal SI diagnostics.


If any of the codes listed are set current after several ignition cycles, follow SI diagnostics.

The PI will be updated or replaced with TSB once a determination has been made

#### Version History

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<b>Version</b>	<b>8</b>
<b>Modified</b>	<b>05/07/2024 - Created on. 06/20/2024- Updated correction. 09/23/2024- Updated to remove "service driver assist" 10/09/2024 - Updated Models. 10/23/2024- Updated to add U053C 11/08/2024-Updated to add 2025 Model Year to Models. 01/14/2025- Updated Correction. 02/14/2025- Updated Correction.</b>

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