



**Bulletin No.:** PIT6297A  
**Published date:** 02/12/2025

## Preliminary Information

### PIT6297A Rear View Camera Flickers From Video To Black Screen

#### Models

**Brand:** Chevrolet **Model:** Traverse **Model Years:** 2025 **VIN:** All **Engine:** All **Transmissions:** All

<b>Involved Region or Country:</b>	North America
<b>Additional RPO/s:</b>	UVB
<b>Condition:</b>	Camera Display Flickers From Video To Black Screen.
<b>Cause:</b>	Software Concern.

#### Concern:

Vehicle users may report experiencing camera flickering where the camera stream intermittently toggles between a clear video feed and a black screen with no camera icon. This issue may also include brief periods of screen freeze, disrupting the image.

#### Cause:

A flicker issue may occur due to noise between the radio and the rear vision camera.

#### Correction:

Placing the vehicle into sleep (Vehicle in off , door open- then close, wait until Onstar light turns off) will retrigger the link calculation and recover the camera connection. There is no problem with the hardware involved, don't replace the radio, display, coax, cable or camera for this concern.

If the issue still active after the sleep cycle, continue diagnostics in SI.

There will be a software update to correct this in the future.

#### Version History

<b>Version</b>	2
<b>Modified</b>	12/05/2024 - Created on. 02/12/2025 - Updated Models.