



Service Bulletin

Bulletin No.: 25-NA-023

Date: February, 2025

TECHNICAL

Subject: Buzzing and/or Whirring Type Noise Heard Coming from the Dash Behind the HVAC Control

This Bulletin takes place of PIT5997. Please discard PIT5997.

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2021	2025	—	—	All	All

Involved Region or Country	North America
Condition	Some customers may comment on hearing a buzzing and/or whirring type noise coming from the dash behind the HVAC control.
Cause	The condition may be caused by the interior air quality sensor having insufficient grease for the induction motor.
Correction	Replace the B357 Inside Ambient Air Quality Particulate Sensor Module.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Refer to *Inside Ambient Air Quality Particulate Sensor Module Replacement* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	B357 Inside Ambient Air Quality Particulate Sensor Module	Use the VIN and refer to the GM (EPC) to determine the proper part number to order.	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4420580	Inside Ambient Air Quality Particulate Sensor Module Replacement	Use Published Labor Operation Time

Version	1
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