

 **HYUNDAI**
Technical Service Bulletin

GROUP CAMPAIGN	NUMBER 25-01-011H
DATE FEBRUARY 2025	MODEL(S) IONIQ 5 (NEA EV)

SUBJECT: KEY FOB INSPECTION/REPLACEMENT
(SERVICE CAMPAIGN 9B9)

*** IMPORTANT**

Dealers must perform this service campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the “Vehicle Information” screen via WebDCS to identify open campaigns.

Description: Certain IONIQ 5 (NEA EV) vehicles may have come with the incorrect key fob for the trim level. Follow the procedure in this bulletin to inspect and, if necessary, replace with the correct key fob.



Applicable Vehicles (Certain):

- 2025MY IONIQ 5 (NEA EV) produced from 12/10/2024 – 01/24/2025

NOTICE

To avoid any potential damage to IONIQ vehicles, this service campaign can only be performed at IONIQ certified dealers.

Parts Information:

Model	Part Name	Trim Level	Part Number	Image	Remarks
IONIQ 5 (NEA EV)	FOB – Smart Key	SE	95440-GI300	 	<ul style="list-style-type: none"> • No Side Buttons • Yellow Part Number Label • Qty: 2/vehicle
		SEL	95440-GI120	 	<ul style="list-style-type: none"> • 1 Side Button • Gray Part Number Label • Qty: 2/vehicle
		XRT & Limited	95440-GI130	 	<ul style="list-style-type: none"> • 3 Side Buttons • Blue Part Number Label • Qty: 2/vehicle

Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
IONIQ 5 (NEA EV)	50250A01	Key Fobs Inspection (SE Trim)	0.2 M/H	95440-GI300	B1B	ZZ7
	50250A02	Key Fobs Inspection (SEL Trim)	0.2 M/H	95440-GI120		
	50250A03	Key Fobs Inspection (Limited and XRT Trims)	0.2 M/H	95440-GI130		
	50250A04	Key Fobs Inspection and Replacement (SE Trim)	0.6 M/H	95440-GI300		
	50250A05	Key Fobs Inspection and Replacement (SEL Trim)	0.6 M/H	95440-GI120		
	50250A06	Key Fobs Inspection and Replacement (Limited & XRT Trims)	0.6 M/H	95440-GI130		

NOTE 1: Submit claim on Claim Entry Screen as “Campaign” type.

NOTE 2: If a part is found in need of replacement while performing this campaign and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

NOTE 3: This TSB includes Repair validation photos. Op times include VIN, Mileage, and Repair validation photo(s) as outlined in the Digital Documentation Policy.

NOTE 4: The incident parts will be called back through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

Service Procedure:

DIGITAL DOCUMENTATION



This TSB includes Repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

Key Fob Inspection

1. Examine the key fob to see if it matches the vehicle trim level according to the specifications listed in the table shown at right.

- If key fob matches, then it is the correct one. Proceed with taking a picture as directed in step 2. Service Procedure is complete.
- If key fob does **NOT** match the specifications listed, then proceed to **Key Fob Replacement & Programming**.

i Information

The part number label color is for reference when applicable. Not all key fobs will have this label as it could have been removed by the customer or technician.

Vehicle Trim	Key Fob Part Number Label Color	Key Fob Side Button
SE	95440-GI300 (Yellow)	0 Button
SEL	95440-GI120 (Gray)	1 Button
XRT and LIMITED	95440-GI130 (Blue)	3 Buttons

2.

DIGITAL DOCUMENTATION



Using STUI, take a photo of the Smart Key Fob with the VIN Plate. Ensure the photo is in focus to capture the VIN information, and side view of the Smart Key Fob.

Upload the photo to STUI.



Key Fob Replacement & Programming

1. Order the correct key fob part number for the vehicle trim level.
2. Program the new key fobs to the vehicle.
 - Follow **TSB # 19-BE-006H, “Key Fob Code Saving/Programming Information”** or latest version.

 HYUNDAI Technical Service Bulletin	GROUP BODY ELECTRICAL	NUMBER 19-BE-006H
	DATE MARCH, 2019	MODEL(S) ALL VEHICLES
SUBJECT: KEY FOB CODE SAVING/PROGRAMMING INFORMATION		

Description: This bulletin provides information for the following:

- General key FOB information including smart key and RKE (Remote Keyless Entry).
- How to program smart key FOB and RKE (Remote Keyless Entry).
- How to program additional key FOB when applicable.

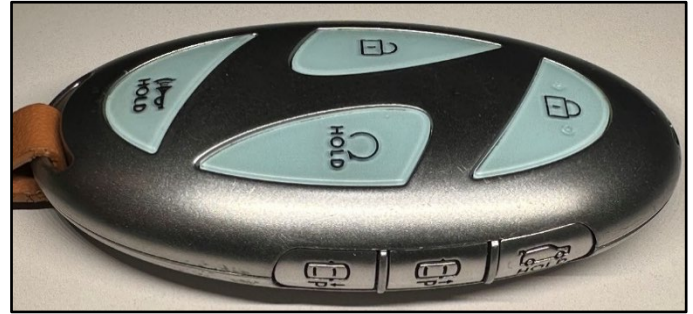


Applicable Vehicles: All Vehicles

Warranty Information:
Normal Warranty Applies

3. After key fob programming is complete, verify all features function normally on **both** key fobs, such as:

- Remote Start
- Lock/Unlock
- Horn Honk
- Remote Smart Parking Assist (RSPA)
- Liftgate (if applicable)



i Information

Key fob for XRT/Limited trim shown.

4.

DIGITAL DOCUMENTATION



Using STUI, take a photo of both Smart Key Fobs with the VIN Plate. Ensure the photo is in focus to capture the VIN information, and side view of the Smart Key Fobs.

Upload the photo to STUI.



5. Save the original key fobs for parts return request. Do **NOT** discard them.

i Information

The request for the original parts will be sent upon successful claim submission.