THERMO KING

# Service Bulletin

SB967-1

**Date:** January 27, 2025

**Subject:** TriPac 3 Switch to Monitor Mode

**Location:** e-Tech Library

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**Units:** TriPac 3 with 5.0.7 Software

**Description:** The default setting for Switch to Monitor is “YES.” If the customer wants to change the setting for Switch to Monitor to "NO", the process needs to be completed using the HMI, not WinTrac.

There is a software bug in the WinTrac service tool that is being fixed and will be resolved in the next WinTrac update. Until then, Switch to Monitor can only be updated using the HMI.

**Important:** WinTrac® 6.12.0.21 is the current version.

**Procedure:**

To update the Switch to Monitor setting using the HMI:

Navigate to Advanced Menu > System Settings > Programmable Features > Switch to Monitor, and select YES or NO.

**Note**: Default password to access the Advanced Menu is the last four digits of the unit serial number.

### Switch To Monitor

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|---|---|
| **Firmware Build** | 5.0.7 and later |
| **Choices** | Yes or No |
| **Default** | Yes |
| **Description** | If this feature is set to Yes, the APU will return to HVAC Off mode when leaving standby. If this feature is set to No, the APU will return to previous operating HVAC mode. |