



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Steering Drift And Or Pull.

Customer Complaint/Technician Observation: Vehicle steering drifts or pulls while driving.

Discussion: Many electric power steering (EPS) units have been replaced and exhibit no issues when tested after the part was received back for analysis. Prior to replacing any components for a drift or pull concern, verify the vehicle is in specification for alignment. Then test drive to confirm condition is resolved.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.