



INTEROFFICE MEMORANDUM

Original Publication Date: January 30, 2025

To: All Lexus Area General Managers/Assistant General Managers

From: Gary Ross
Vice-President, Product Quality and Service Support

CUSTOMER SUPPORT PROGRAM 24LE03

Certain 2018 - 2021 Model Year NX300h
Certain 2016-2018 Model Year GS450h
Certain 2013-2016 Model Year LS600h
Coverage for Brake Booster and Brake Booster Pump Assemblies

Specific information for Area support is provided below.

Condition

Although the Brake Booster and Brake Booster Pump Assembly are covered by Lexus's New Vehicle Limited Warranty for 4 years or 50,000 miles (whichever comes first), we at Lexus care about the guests' ownership experience. Lexus is providing coverage for repairs in the subject vehicles related to certain internal malfunctions of the Brake Booster Pump Assembly and/or Brake Booster, depending on the model.

Dealer Notification

The attached dealer letter will be sent to all Lexus dealers on January 30, 2025.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.