

INTEROFFICE MEMORANDUM

Original Publication Date: January 30, 2025

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service Support

SPECIAL SERVICE CAMPAIGN 24TC08 *(Remedy Notice)*

Certain 2023 – 2024 Corolla HV Models
Certain 2023 Prius Models
Certain 2023-2024 Prius Prime Models
Fuel Tank Filler Clamp and Vapor Leak Detection

Specific information for Region support is provided below.

Condition

In the subject vehicles, the vapor leak detection monitor system may not detect a vapor leak from the fuel filler cap and illuminate the malfunction indicator lamp (MIL). If fuel vapor leaks from the filler cap, it is possible that there could be a fuel smell.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on January 30, 2025.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.