



Service Bulletin

Bulletin No.: PIE0812

Date: January, 2025

ENGINEERING INFORMATION

Subject: Engineering Information - Vehicle Having Loss of Power and/or Malfunction Indicator Lamp (MIL) Illuminated on Driver Information Center (DIC), DTC P2C7A Set

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PIE, and proceed with diagnostics found in published service information. THIS IS NOT A RECALL refer to Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission :
		from	to	from	to		
Cadillac	Escalade Models	2021	2021	—	—	Equipped with 3.0L (RPO LM2)	—
Chevrolet	Silverado 1500	2020					
	Tahoe	2021					
	Suburban	2021					
GMC	Sierra 1500	2020					
	Yukon Models	2021					

Involved Region or Country	California Dealers ONLY
Condition	Some customers may comment on vehicle having loss of power and/or having the Malfunction Indicator Lamp (MIL) illuminated on the Driver Information Center (DIC). Technicians may find DTC P2C7A set.
Cause	GM Engineering is looking to collect fuel injectors from a vehicle that has been run primarily on renewable diesel (R95 or higher).

Correction

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you are aware of a vehicle that has been run primarily on renewable diesel, and the customer is interested in a new set of fuel injectors, please contact the engineer below.

Contact Information

The Contact Information has been redacted.

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If an engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4089418*	Engineering Information - Vehicle Having Loss of Power and/or (MIL) Illuminated on (DIC), DTC P2C7A Set	0.3 Hrs.
*This is a unique Labor Operation for bulletin use only.		

Version	1
Modified	Released January 28, 2025

