

GENERAL MOTORS
DCS7141
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 11, 2025

Subject: N242485100 - Service Update
Chassis Wiring Harness Retainer

Models: 2025 Cadillac LYRIQ

General Motors is releasing Service Update N242485100 today.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

END OF MESSAGE

Service Update

N242485100 Chassis Wiring Harness Retainer



Release Date: February 2025

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

For EV Involved Vehicles: The repairs outlined in this bulletin must only be completed at an authorized EV dealer and repairs must be performed by a technician who has successfully completed the applicable technical training required to perform this repair.

| Make | Model | Model Year | |
|----------|-------|------------|------|
| | | From | To |
| Cadillac | LYRIQ | 2025 | 2025 |

Investigate Vehicle History (IVH) in the GM Global Warranty Management system should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

| | |
|-------------------|--|
| Condition | Certain vehicles listed above may have a condition in which the chassis harness branch may contact the rear half shaft boot on LH and RH side. |
| Correction | Dealers are to inspect and install chassis wiring harness retainers. |

Parts

| Quantity | Part Name | Part No. |
|----------|-------------------------------------|----------|
| 2 | Wiring Harness Retainer with Offset | WPC889* |

*Parts required to complete this field action are NOT to be obtained from General Motors Customer Care and Aftersales (GMCC&A). The Wiring Harness Retainers can be obtained from the Warranty Parts Center (WPC) using the TSP Dealer Request Form located on Global Connect<Department - Service Department<Service Forms Application<General Information tab<WPC - Temporary Service Part (TSP) Request Form. Instructions for submitting are on the form. The part number is in the table above.

For Canadian English dealers: GlobalConnect>App Centre>Service Forms-Launch>112 – TSP Dealer Request Form v1_EN

For Canadian French dealers: GlobalConnect>Centre des applications>Formulaires du service après-vente-Lancez>112 – TSP Dealer Request Form v1_FR

Please make sure to include the VIN as the WPC will be doing a VIN verification. It is estimated that there are only 78 involved vehicles that will require parts being replaced. If your VIN isn't on this field action then your order will be cancelled.

For all other regions: Follow your local process to obtain the required parts.

It is estimated that approximately 1% of involved vehicles will require rear wheel drive shaft replacement after inspection. Please order parts accordingly.

Note: Use the VIN and the GM Electronic Parts Catalog (EPC) to determine which rear wheel driveshaft and additional hardware to order IF the inspection deems it necessary.

Warranty Information

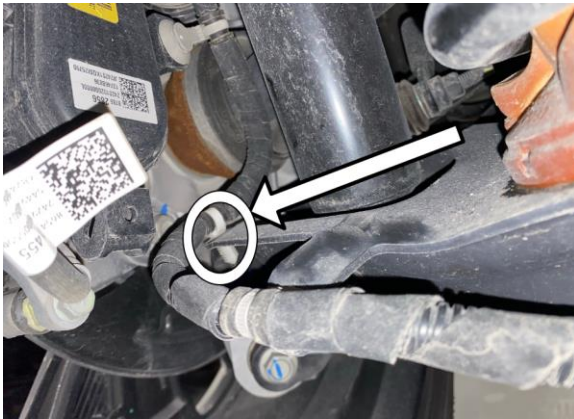
| Labor Operation | Description | Labor Time | Trans. Type | Net Item |
|-----------------|--|------------|-------------|----------|
| 9107757 | Chassis Wiring Harness Retainer Replacement | 0.3 | | |
| | ADD: Replace 1 Rear Wheel Drive Shaft (If Required) | 1.8 | ZFAT | N/A |
| | ADD: Replace Additional Rear Wheel Drive Shaft (If Required) | 1.8 | | |

Service Procedure

1. Raise and support the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.

Service Update

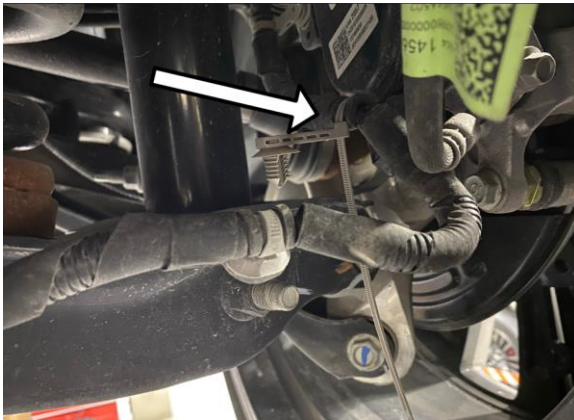
N242485100 Chassis Wiring Harness Retainer



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Caution: When removing the wiring harness retainer from the harness, use extreme care to not cut or damage the harness.

2. Remove the wiring harness retainer from the left side rear parking brake actuator harness and the rear of the vehicle.



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Note: Right side shown, left side similar.

3. Install the NEW offset wiring harness retainer on the harness. Ensure the offset is facing the rear of the vehicle, pulling the harness away from the rear wheel drive shaft as shown.



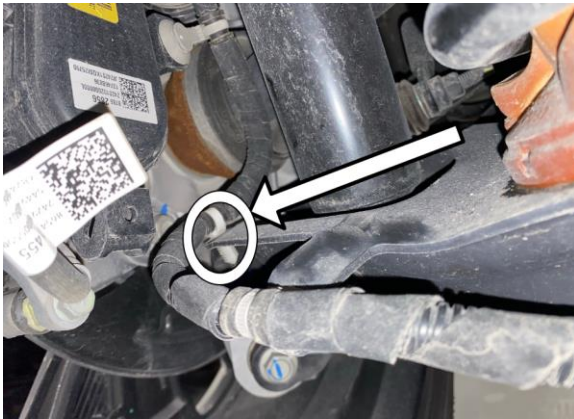
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Note: Ensure the offset is facing the rear of the vehicle, pulling the harness away from the rear wheel drive shaft as shown. Failure to do so may result in damage to the harness and/or the rear wheel drive shaft boot.

4. Push the offset wiring harness retainer back into its housing. Ensure the offset is facing the rear of the vehicle, pulling the harness away from the rear wheel drive shaft as shown. Trim the excess harness tie-down.

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N242485100 Chassis Wiring Harness Retainer

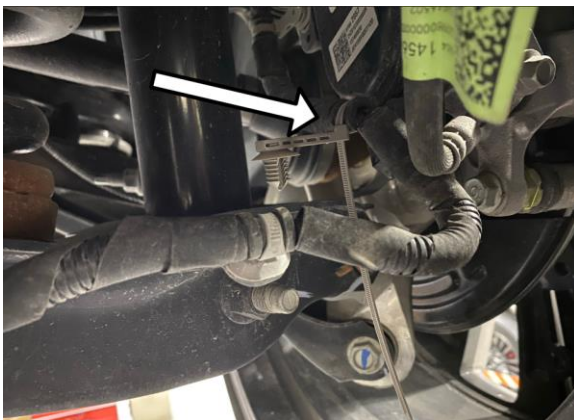


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Note: Left side shown, right side similar.

Caution: When removing the wiring harness retainer from the harness, use extreme care to not cut or damage the harness.

5. Remove the wiring harness retainer from the right side rear parking brake actuator harness and the rear of the vehicle.



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6. Install the NEW offset wiring harness retainer on the harness. Ensure the offset is facing the rear of the vehicle, pulling the harness away from the rear wheel drive shaft as shown.



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Note: Ensure the offset is facing the rear of the vehicle, pulling the harness away from the rear wheel drive shaft as shown. Failure to do so may result in damage to the harness and/or the rear wheel drive shaft boot.

7. Push the offset wiring harness retainer back into its housing. Ensure the offset is facing the rear of the vehicle, pulling the harness away from the rear wheel drive shaft as shown. Trim the excess harness tie-down.
8. Inspect the RH rear wheel drive shaft boot for any signs of damage.

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- If the RH rear wheel drive shaft boot is not damaged, proceed to Step 10.
- If the RH rear wheel drive shaft boot is damaged, proceed to Step 9.

Note: DO NOT replace the RH rear wheel drive shaft unless the above inspection deems it necessary.

Note: Use the VIN and the GM Electronic Parts Catalog (EPC) to determine which rear wheel driveshaft and additional hardware to order.

9. Replace the RH rear wheel drive shaft. Refer to *Rear Wheel Drive Shaft Replacement* in SI.

10. Inspect the LH rear wheel drive shaft boot for any signs of damage.

- If the LH rear wheel drive shaft boot is not damaged, no further action is required.
- If the LH Rear wheel drive shaft boot is damaged, proceed to Step 11.

Note: DO NOT replace the LH rear wheel drive shaft unless the above inspection deems it necessary.

Note: Use the VIN and the GM Electronic Parts Catalog (EPC) to determine which rear wheel driveshaft and additional hardware to order.

11. Replace the LH rear wheel drive shaft. Refer to *Rear Wheel Drive Shaft Replacement* in SI.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealer Reports – For USA & Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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