

# Technical Journal

TITLE:

**Seat Adjustments not saved in Driver Profiles**

|                                       |  |  |                                   |
|---------------------------------------|--|--|-----------------------------------|
| <b>REF NO:</b><br>TJ 37164.1.0        | <b>ISSUING DEPARTMENT:</b><br>Technical Service        | <b>CAR MARKET:</b><br>United States and Canada |                                   |
| <b>PARTNER:</b><br>3 US 7515 Polestar |  | <b>ISSUE DATE:</b><br>2024-12-10               | <b>STATUS DATE:</b><br>2025-01-07 |
| <b>FUNC GROUP:</b><br>8526            | <b>FUNC DESC:</b><br>Adjustment device, assembly parts | Page 1 of 3                                    |                                   |

## Attachment

| File Name          | File Size |
|--------------------|-----------|
| TJ_37164_1 (1).jpg | 0.1709 MB |

## DESCRIPTION:

If the seat adjustments are not saved in the driver profiles, follow advice under "Service".

## CSC Customer Symptom Codes

| Code | Description  |
|------|--|
| UO   | Front seat/Automatic adjustment (memory) does not work |

## DTC Diagnostic Trouble Codes

## Vehicle Type

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|---------------|------------------|
| 359  |     |          |       |      |      |       | 2024-9999  |       | -             | 202402-999952    |

## SERVICE:

Perform a seat calibration as instructed in the attached image (TJ\_37164\_1.jpg), this will ensure that the seat adjustments are saved in the driver profiles.

## Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

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## VST Operation Number

| VST Operation Number | Description                       |
|----------------------|-----------------------------------|
| 36050-2              | Calibrating/Identifying with VIDA |

## LABOR TIME:

Labor time subject to change without notice.

## VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8526.

**To view TJ attachment continue to next page. This TJ has one attachment.**

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The screenshot displays the VIDA diagnostic software interface. At the top, there is a navigation bar with 'Home' and 'HELP' buttons, and a 'Readout (Latest)' button on the right. Below this is a header area with 'Model/Year/Chassis' and 'Customer Name' fields. A connection status bar shows 'Connection: Virtual #3' and '14.5 V / 45%'.

The main interface is divided into several sections:

- Left Panel (Lists):** Contains a tree view with categories like 'Planning', 'Diagnosics', 'Components', and 'Service Functions'. The 'Diagnosics' category is highlighted with a red circle '2'.
- ECUs List (Center):** A table with columns 'ID' and 'Name'. The 'Sensors & Actuators' tab is selected, and the 'Power Seat Module Passenger (PSMP)' entry with ID '4/210' is highlighted with a red circle '4'. A red circle '3' is placed above the table header.
- Diagnostic Sequences (Right):** A list of diagnostic sequences. The 'Calibration of the seat modules' sequence is highlighted with a red box, and a red circle '5' is placed above it. Below it is a 'Switch overview' option.

| ID    | Name                                    |
|-------|---|
| 4/200 | Overhead console Rear right (OHRK)      |
| 4/906 | Overhead console Third row Left (OHTL)  |
| 4/907 | Overhead console Third row Right (OHTR) |
| 4/214 | Passenger Door Module (PDM), Default    |
| 4/567 | Passenger side Gateway Module (POWM)    |
| 4/567 | Passenger side Gateway module A (PGWA)  |
| 4/573 | Passenger side Power Distribution (PPD) |
| 4/313 | Phone As Key unit (PAK)                 |
| 4/169 | Power Seat Module Driver (PSMD)         |
| 4/210 | Power Seat Module Passenger (PSMP)      |
| 6/163 | Power Steering Control Module (PSCM)    |
| 4/116 | Power-Operated Tailgate module (POT)    |

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