



## TECHNICAL SERVICE BULLETIN

### Harsh/Delayed Engagement And/Or Harsh/Delayed Shift

**25-2023**07 February  
2025

This bulletin supersedes 24-2101. Reason for update: update the vehicles affected, Service Procedure, and parts list

**Model:**

<b>Ford</b> 2018-2021 Expedition	Transmission/Transaxle: 10R80
<b>Lincoln</b> 2018-2021 Navigator	Transmission/Transaxle: 10R80

**Markets:** North American markets only

**Summary**

**Issue:** Some of the vehicles listed in the Model statement above may exhibit at least one of the following conditions:

- Harsh engagement
- Delayed engagement
- Harsh shift
- Delayed shift
- Illuminated MIL with DTCs P0751, P0752, P0756, P0757, P0761, P0762, P0766, P0767, P0771, P0772, P2700, P2701, P2702, P2703, P2704, P2705, P2707, P2708, P0729, P0731, P0732, P0733, P0734, P0735, P0736, P076F, P07D9, P07F6 and/or P07F7 stored in the PCM or TCM

This may be due to axial movement of the CDF clutch cylinder (7H351) sleeve causing hydraulic circuit leaks.

**NOTE:** If internal transmission service is required to address a concern detected with the CDF clutch cylinder following this article, technicians should carefully inspect and replace other transmission components and flush transmission fluid cooler only as necessary to confirm proper function. Add a new line to the repair order to document any additional repairs needed. M-time can be claimed on the additional repair line to cover labor. Refer to Warranty and Policy Manual for additional information. A thorough understanding of transmission description and operation will assist the technician with proper diagnosis, inspection, and successful repair of the customer concern.

**NOTE:** The Pressure Vacuum Transducer Kit (Rotunda 164-R9833) and VCMM Transmission Extension Kit (Rotunda 164-R9534) recommended to perform this article are no longer included with the VCMM Advanced Kit (Rotunda 164-R9823), and were discontinued in July 2023. Ford has confirmed a high percentage (80%) of Dealers have this equipment available to perform this article. Refer to Table 1 in the Service Procedure for equipment alternatives. In addition, VCMM Universal Probe Tip Adapter (Rotunda 164-R9834, or equivalent) is needed to perform this article. The Probe Tip Adapters are included in VCMM Advanced Kit (Rotunda 164-R9823).

**Action:** For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to verify hydraulic circuit leakage and replace the CDF clutch cylinder (7H351) if necessary.

**Parts - CDF Cylinder Replacement**

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
HL3Z-7A248-A	1	1	1	Torque Converter Seal
JL3Z-7N134-A	12	12	1	Front Support Bolts
LC3Z-7H223-A	12	12	1	Front Support Bolt Seals
HL3Z-7A248-G	1	1	1	Front Support To Case Seal
HL3Z-7G091-F	5	5	1	Input Shaft Seals (F2)

HL3Z-7B399-C	4	4	1	Sun Gear No. 3 Shaft Seals (F7)
HL3Z-7C099-A	1	1	1	C Clutch Balance Dam Inner Seal
HL3Z-7A548-B	2	2	1	C Clutch Balance Dam And Piston Outer Seal
HL3Z-7D404-A	2	2	1	C Clutch Piston Inner Seal
HL3Z-7A262-C	1	1	1	D Clutch Balance Dam
HL3Z-7D403-A	1	1	1	D Clutch Piston Outer Seal
HL3Z-7A548-G	2	2	1	F Clutch Balance Dam And Piston Outer Seal
HL3Z-7A548-A	2	2	1	F Clutch Balance Dam And Piston Inner Seal
HL3Z-7G091-G	5	5	1	Input Shaft To Sun Gear No. 3 Shaft Seals (F8)
HL3Z-7G091-C	1	1	1	Input Shaft Seal (F9)
JL3Z-7H351-B	1	1	1	CDF Cylinder

### Parts - CDF Cylinder Replacement - Parts To Inspect And Replace Only If Necessary

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
HL3Z-7A191-B	Only If Necessary (1 Possible)	Only If Necessary (1 Possible)	1	Fluid Pan Gasket
HL3Z-7A098-A	Only If Necessary (1 Possible)	Only If Necessary (1 Possible)	1	Fluid Filter
7T4Z-7Z302-A	Only If Necessary (1 Possible)	Only If Necessary (1 Possible)	1	Transmission Fluid Filter Seal
HL3Z-7J227-A	Only If Necessary (1 Possible)	Only If Necessary (1 Possible)	1	Auxiliary Pump Tube O-ring (If Equipped)
HL3Z-7G199-A	Only If Necessary (1 Possible)	Only If Necessary (1 Possible)	1	Auxiliary Pump Tube Seal (If Equipped)
HL3Z-7B066-AB	Only If Necessary (1 Possible)	Only If Necessary (1 Possible)	1	A Pressure Plate
HL3Z-7B164-E	Only If Necessary (3 Possible)	Only If Necessary (3 Possible)	1	A Clutch Friction Plates
HL3Z-7F220-A	Only If Necessary (2 Possible)	Only If Necessary (2 Possible)	1	A Clutch Steel Plates
HL3Z-7B442-F	Only If Necessary (5 Possible)	Only If Necessary (5 Possible)	1	C Clutch Steel Plates
HL3Z-7B164-A	Only If Necessary (5 Possible)	Only If Necessary (5 Possible)	1	C Clutch Friction Plate
ML3Z-7B477-A	Only If Necessary (1 Possible)	Only If Necessary (1 Possible)	1	C Clutch Pressure Plate
HL3Z-7B442-D	Only If Necessary (6 Possible)	Only If Necessary (6 Possible)	1	D Clutch Steel Plates
HL3Z-7B164-C	Only If Necessary (6 Possible)	Only If Necessary (6 Possible)	1	D Clutch Friction Plates
HL3Z-7B066-E	Only If Necessary (1 Possible)	Only If Necessary (1 Possible)	1	D Clutch Pressure Plate
HL3Z-7B164-G	Only If Necessary (4 Possible)	Only If Necessary (4 Possible)	1	F Clutch Steel Plates

HL3Z-7B164-D	Only If Necessary (4 Possible)	Only If Necessary (4 Possible)	1	F Clutch Friction Plates
HL3Z-7B066-A	Only If Necessary (1 Possible)	Only If Necessary (1 Possible)	1	F Clutch Pressure Plate

**Parts - All Vehicles - CDF Cylinder Replacement - Select One Of The Following If Needed**

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
HL3Z-7B066-AA	Only If Necessary	Only If Necessary	1	A Clutch Apply Plate 4.1 - 4.3 mm Selective
HL3Z-7B066-Z	Only If Necessary	Only If Necessary	1	A Clutch Apply Plate 4.4 - 4.6 mm Selective
HL3Z-7B066-Y	Only If Necessary	Only If Necessary	1	A Clutch Apply Plate 4.7 - 4.9 mm Selective
HL3Z-7B066-X	Only If Necessary	Only If Necessary	1	A Clutch Apply Plate 5.0 - 5.2 mm Selective
HL3Z-7B066-W	Only If Necessary	Only If Necessary	1	A Clutch Apply Plate 5.3 - 5.5 mm Selective
HL3Z-7H032-C	Only If Necessary	Only If Necessary	1	T-3 Bearing (Replace If T-3 Shim Is Replaced)
HL3Z-7A527-Q	Only If Necessary	Only If Necessary	1	T-3 Shim 3.05-3.15 mm Selective
HL3Z-7A527-P	Only If Necessary	Only If Necessary	1	T-3 Shim 3.2-3.3 mm Selective
HL3Z-7A527-R	Only If Necessary	Only If Necessary	1	T-3 Shim 3.35-3.45 mm Selective
HL3Z-7A527-K	Only If Necessary	Only If Necessary	1	T-3 Shim 3.5-3.6 mm Selective
HL3Z-7A527-L	Only If Necessary	Only If Necessary	1	T-3 Shim 3.65-3.75 mm Selective
HL3Z-7A527-M	Only If Necessary	Only If Necessary	1	T-3 Shim 3.8-3.9 mm Selective
HL3Z-7A527-S	Only If Necessary	Only If Necessary	1	T-3 Shim 3.95-4.05 mm Selective
HL3Z-7A527-T	Only If Necessary	Only If Necessary	1	T-3 Shim 4.1-4.2 mm Selective
HL3Z-7A527-N	Only If Necessary	Only If Necessary	1	T-3 Shim 4.25-4.35 mm Selective
HL3Z-7D483-A	Only If Necessary	Only If Necessary	1	D Clutch Snap Ring 1.8 mm Selective
HL3Z-7D483-B	Only If Necessary	Only If Necessary	1	D Clutch Snap Ring 2.0 mm Selective
HL3Z-7D483-C	Only If Necessary	Only If Necessary	1	D Clutch Snap Ring 2.2 mm Selective
HL3Z-7D483-D	Only If Necessary	Only If Necessary	1	D Clutch Snap Ring 2.4 mm Selective
HL3Z-7D483-E	Only If Necessary	Only If Necessary	1	D Clutch Snap Ring 2.6 mm Selective
HL3Z-7D483-F	Only If Necessary	Only If Necessary	1	D Clutch Snap Ring 2.8 mm Selective

HL3Z-7C122-A	Only If Necessary	Only If Necessary	1	C Clutch Snap Ring 1.5 mm Selective
HL3Z-7C122-B	Only If Necessary	Only If Necessary	1	C Clutch Snap Ring 1.7 mm Selective
HL3Z-7C122-C	Only If Necessary	Only If Necessary	1	C Clutch Snap Ring 1.9 mm Selective
HL3Z-7C122-D	Only If Necessary	Only If Necessary	1	C Clutch Snap Ring 2.1 mm Selective
HL3Z-7C122-E	Only If Necessary	Only If Necessary	1	C Clutch Snap Ring 2.3 mm Selective
HL3Z-7C122-F	Only If Necessary	Only If Necessary	1	C Clutch Snap Ring 2.5 mm Selective
HL3Z-7H365-C	Only If Necessary	Only If Necessary	1	F Clutch Snap Ring 1.5 mm Selective
HL3Z-7H365-D	Only If Necessary	Only If Necessary	1	F Clutch Snap Ring 1.7 mm Selective
HL3Z-7H365-E	Only If Necessary	Only If Necessary	1	F Clutch Snap Ring 1.9 mm Selective
HL3Z-7H365-F	Only If Necessary	Only If Necessary	1	F Clutch Snap Ring 2.1 mm Selective
HL3Z-7H365-G	Only If Necessary	Only If Necessary	1	F Clutch Snap Ring 2.3 mm Selective

#### Parts - Transmission Removal And Installation

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description	Note
7L1Z-4B496-C	2	2	1	CV Joint-To-Pinion Flange Cup Bolts And Retaining Straps (4WD)	
7L1Z-4B496-D	3	3	1	CV Joint-To-Transfer Case Flange Cup Bolts & Retaining Straps (4WD)	
JL1Z-7N134-A	1	1	1	Park Override Lever Bolt (Non-Column Shift)	
W520514-S440	4	4	1	Left And Right Catalytic Converter Nuts	
W520113-S440	4	1	4	Stabilizer Bar Bracket Nuts	
W520114-S442	4	1	4	Transmission Support Crossmember Nuts	
W709771-S440	2	2	1	Transmission Mount Nuts	
W711140-S901	3	3	1	Transmission Insulator Bolts And Washers (RWD)	
W714418-S439	4	1	4	Transmission Support Crossmember Bolts	
W715131-S442	1	1	4	Transmission Fluid Cooler Tube Bolt	
W715618-S437	4	1	4	Torque Converter Nuts	
W716375-S900	9	2	5	Transfer Case Bolts (4WD)	

W718353-S900	4	1	4	Transmission Insulator Bolts (4WD)	
W500635-S439	1	1	1	Driveshaft Center Bearing Bolt (If Equipped With Two Piece Driveshaft)	
W713095-S437	1	1	4	Driveshaft Center Bearing Nut (If Equipped With Two Piece Driveshaft)	
W719738-S439	1	1	4	Driveshaft Center Bearing Bracket Mounting Stud (If Equipped With Two Piece Driveshaft)	
N811880-S100	4 Or 8 (Flange Dependent)	1 Or 2	4	Driveshaft Flange To Flange Bolts	
VC-13DL-G	As Needed	As Needed		Motorcraft® Yellow Prediluted Antifreeze/Coolant (All Markets Except Canada)	
CVC-13DL-G	As Needed	As Needed		Motorcraft® Yellow Prediluted Antifreeze/Coolant (Canada Only)	
XL-5-A	As Needed	As Needed		Motorcraft® Multi-Purpose Grease Spray	
XT-10-QLVC	As Needed	As Needed		Motorcraft® MERCON® LV Automatic Transmission Fluid (4WD) (All Markets Except Canada)	Transfer Case
CXT-10-LV6	As Needed	As Needed		Motorcraft® MERCON® LV Automatic Transmission Fluid (4WD) (Canada Only)	Transfer Case
XT-12-QULV	As Needed	As Needed		Motorcraft® MERCON® ULV Automatic Transmission Fluid	

#### Parts - Transmission Removal And Installation - Parts To Inspect And Replace Only If Necessary

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
5L7Z-7D285-A	Only If Necessary (2 Possible)	Only If Necessary (1 Possible)	2	Transmission Fluid Cooler Tube Seals
5L7Z-7J324-A	Only If Necessary (2 Possible)	Only If Necessary (1 Possible)	2	Transmission Fluid Cooler Tube Backing Rings
W718758-S300	Only If Necessary (2 Possible)	Only If Necessary (1 Possible)	4	Engine Block Dowel Pins

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Service Part New Vehicle (SPNV)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SPNV/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

#### Labor Times

Description	Operation No.	Time
2018-2021 Expedition/Navigator 4X2/4X4: Follow The Service Procedure To Verify Hydraulic Circuit Leakage (Pass) (Do Not Use With Any Other Labor Operations)	252023A	0.9 Hrs.
2018-2021 Expedition 4X2: Follow The Service Procedure To Verify Hydraulic Circuit Leakage (Fail) Replace The CDF Clutch Cylinder (Do Not Use With Any Other Labor Operations)	252023B	11.4 Hrs.
2018-2021 Expedition 4X4: Follow The Service Procedure To Verify Hydraulic Circuit Leakage (Fail) Replace The CDF Clutch Cylinder (Do Not Use With Any Other Labor Operations)	252023C	12.5 Hrs.
2018-2021 Navigator 4X2: Follow The Service Procedure To Verify Hydraulic Circuit Leakage (Fail) Replace The CDF Clutch Cylinder (Do Not Use With Any Other Labor Operations)	252023D	11.4 Hrs.

2018-2021 Navigator 4X4: Follow The Service Procedure To Verify Hydraulic Circuit Leakage (Fail) Replace The CDF Clutch Cylinder (Do Not Use With Any Other Labor Operations)	252023E	12.5 Hrs.
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### Repair/Claim Coding

Causal Part:	7H351
Condition Code:	42

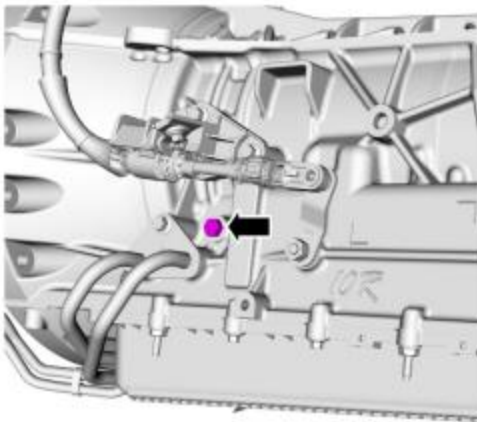
## Service Procedure

1. Is a VCMM pressure transducer available?

- (1). Yes - proceed to Step 2.
- (2). No - proceed to Step 21.

2. Install the VCMM pressure transducer to the transmission line pressure port. (Figure 1)

Figure 1



E240432

**NOTE:** Some vehicles may require the removal of the transmission park manual release cable and bracket to gain access to the line pressure plug. Refer to WSM, Section 307-01 > Transmission Line Pressure Test.

**NOTE:** The line pressure port is an M10X1.0 thread. Do not use a National Pipe Thread (NPT) fitting when installing pressure reading equipment. If an NPT fitting is used, damage to the transmission case will occur.

**NOTE:** The transmission extension hose kit requires a 1/4 in. Joint Industry Council (JIC) male adapter.

**NOTE:** All NPT fittings must be assembled with polytetrafluoroethylene (PTFE) tape or paste to prevent leaks

- VCMM Transmission Extension Kit
- Locally obtain the necessary adapter fittings to connect the VCMM pressure transducer to the transmission line pressure port (Figure 2)

Figure 2



E441751

Item	Description
1	M10X1.0 male to 1/8 in. FNPT female
2	1/8 in. NPT male to 1/4 in. JIC male
3	Extension hose

3. Prepare the TCM connector C1822 to be back probed by removing the connector cover. Access to the LPC solenoid circuit CET50, Pin 15, WH-OG wire is required in a later step.
4. Using the latest software level of the FDRS and VCMM, start a session.
5. Using FDRS select the following PIDs.
  - PCM - RPM\_DSD #
  - VCMM - PVT Pressure (set scale to +/- 3447 kPa)
  - TCM - TFT
  - TCM - SSA\_AMP#
  - TCM - SSB\_AMP #
  - TCM - SSC\_AMP #
  - TCM - SSD\_AMP #
  - TCM - SSE\_AMP #
  - TCM - SSF\_AMP #
6. Does the vehicle exhibit harsh/delayed engagement and/or harsh/delayed shift symptoms only when TFT is at 50°C (122°F) or below?
  - (1). Yes - perform Step 7 while TFT is between 35-50°C (95-122°F).
  - (2). No - perform Step 7 while TFT is at 50°C (122°F) or above.
7. Start the engine and enter Live Display mode. Verify the vehicle is in P with the emergency brake applied and TFT is at the appropriate temperature identified in Step 6.
  - (1). In the settings menu, under the capture tab, set capture timings to duration: 25, pre: 10, post: 15.
  - (2). For each step below, highlight the PID to enable it and select #. Then control the PID with up/down arrows.
  - (3). Command SSA\_AMP #/SSB\_AMP #/SSC\_AMP #/SSD\_AMP #/SSE\_AMP #/SSF\_AMP # to 0mA.

(4). Decrease RPM\_DSD # between 500-600 rpm.

(5). Obtain maximum transmission line pressure by using a VCMM Universal Probe Tip Adapter (Rotunda 164-R9834, or equivalent) along with a suitable multimeter lead wire and probe (Figure 3) to back probe the LPC solenoid circuit CET50, Pin 15, WH-OG wire at the TCM connector C1822 and use the multimeter lead wire and probe to ground the circuit. (Figure 4) Once line pressure is at maximum (1900-2000kPa or 275-290 PSI) the ground probe is no longer needed to maintain maximum line pressure.

Figure 3

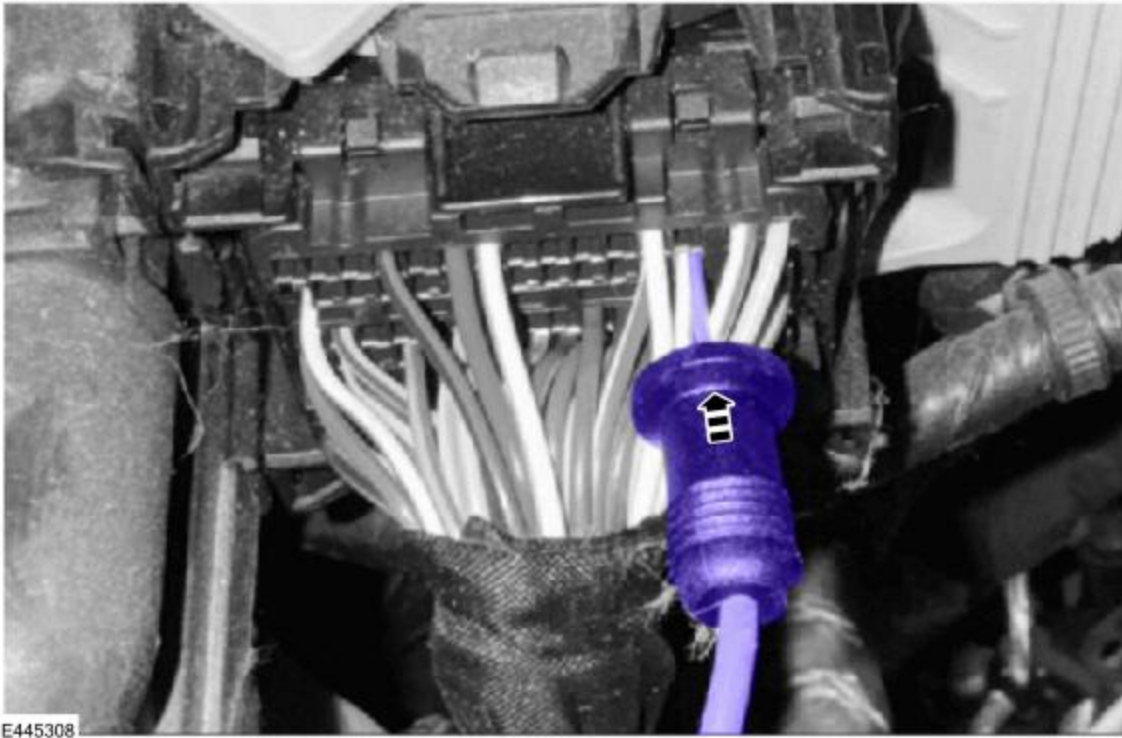


E445307

Item	Description
1	VCMM universal probe adapter
2	Multimeter lead wire
3	Multimeter lead wire probe

**NOTE:** Figure 4 shows back probing a PCM connector, other connectors are similar.

Figure 4



**NOTE: Actual line pressure reading is expected to be less than commanded line pressure.**

- (6). Begin recording.
  - (7). Wait 1 second.
  - (8). Command SSA\_AMP # to 1.0A (five quick up arrow clicks).
  - (9). Wait 2 seconds.
  - (10). Command SSA\_AMP # to 0mA (five quick down arrow clicks).
  - (11). Wait for the recording to complete (when red icon clears).
  - (12). Begin recording again.
  - (13). Wait 1 second.
  - (14). Command SSC\_AMP # to 1.0A (five quick up arrow clicks).
  - (15). Wait 2 seconds.
  - (16). Command SSC\_AMP # off to 0mA (five quick down arrow clicks).
  - (17). Wait for the recording to complete (when red icon clears).
  - (18). Test is complete. Release control of all parameters then turn ignition off.
  - (19). Remove back probe from TCM Connector and reinstall the connector cover.
  - (20). Turn ignition on (KOEO) and clear all DTCs.
  - (21). Turn ignition off.
8. Enter Playback mode, then press File Manager.
  9. Select the recorded files and enter the VIN and TSB number in the Type Archive Description Text Box, then press the Archive button.
  10. Open > FDRS Menu upper right "3-bar" > Go to File Manager > Select recordings by VIN > Select recording and open. The display defaults to the last recording taken.
  11. Select the file when SSA was commanded.
  12. Highlight Ch1-PVT\_Pressure > Plot Controls > Increase scale with the "+" 6 clicks. (Figure 5). Triggers and Settings > Settings button > Range Scale adjust High = 2800 and Low = 0 > Ok. (Figures 6-7)

Figure 5

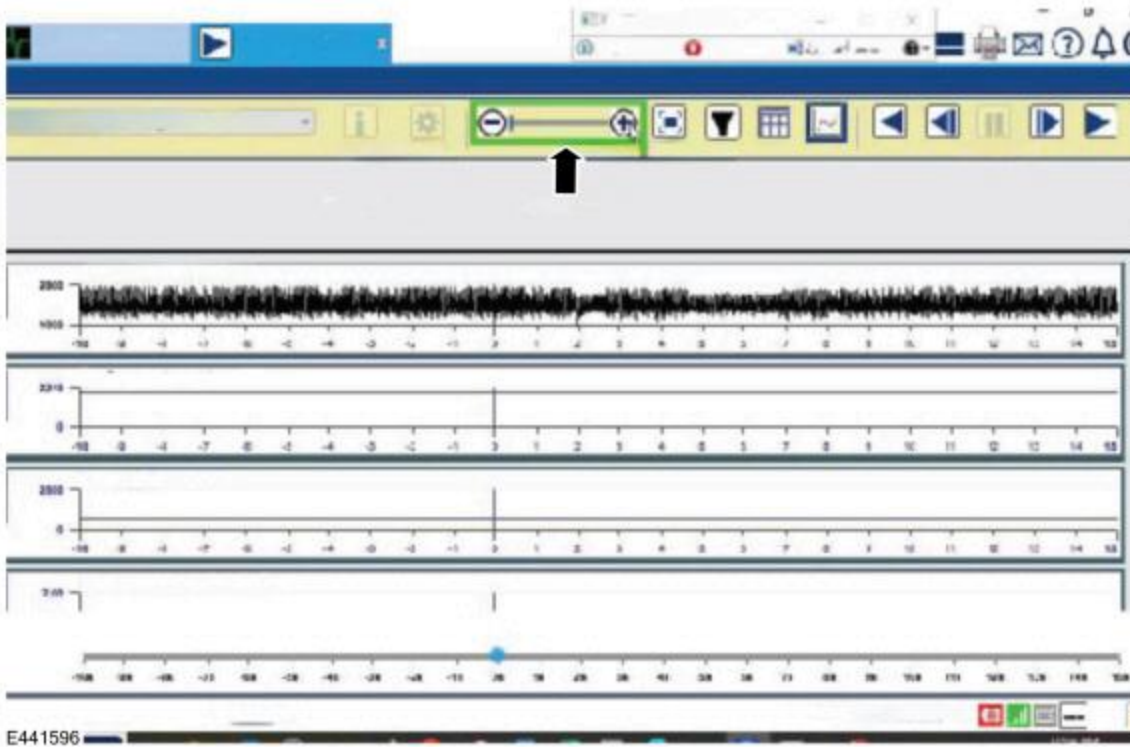


Figure 6

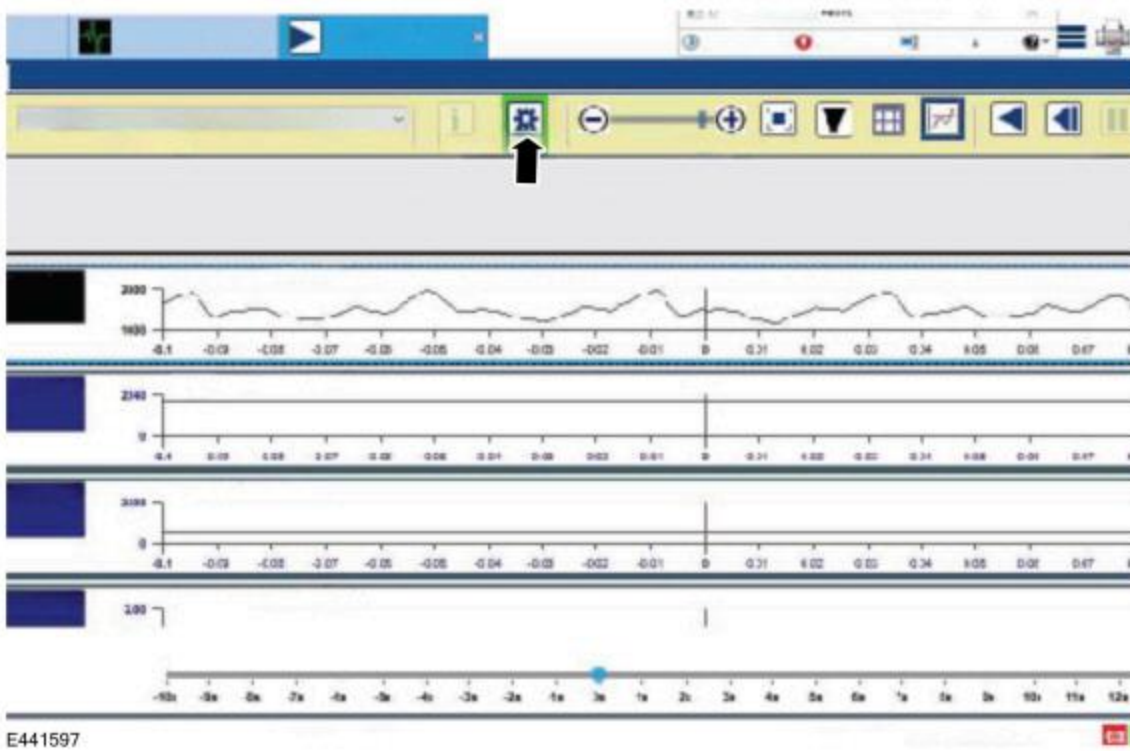
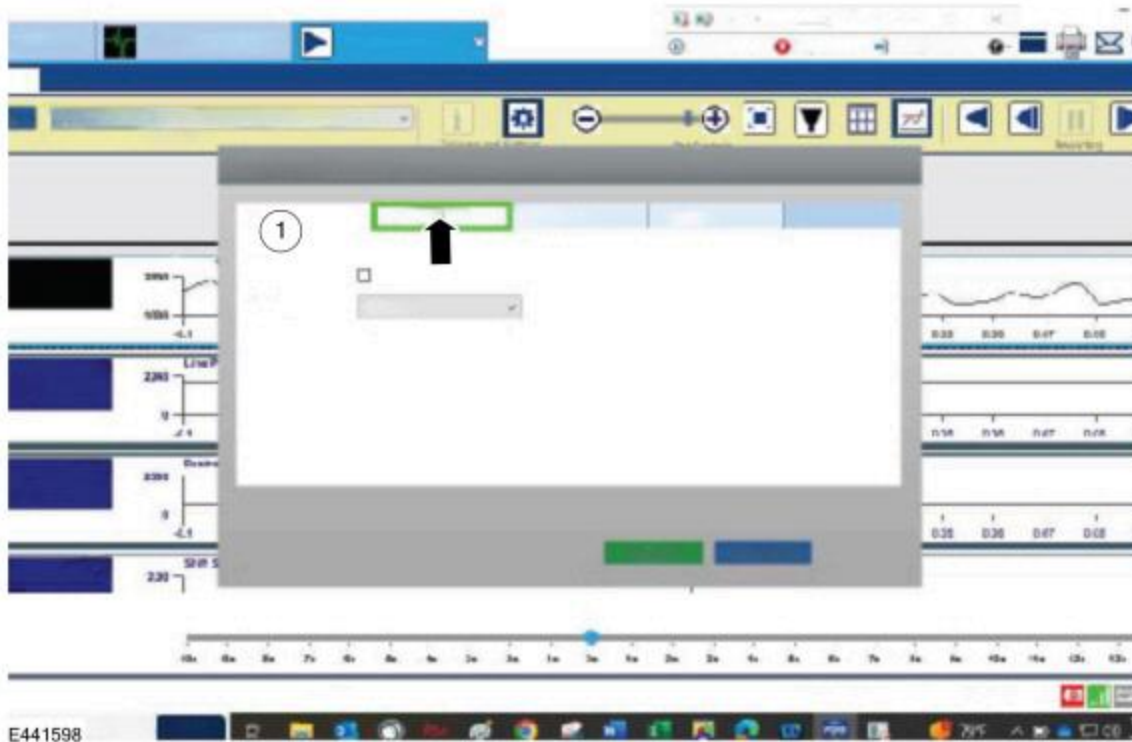


Figure 7



13. Download the CDF calculator tool.

**NOTE:** The calculator is an ".exe" file type. Make sure the computer firewall is set to allow this type of file to download.

- (1). [Click here to download the CDF calculator tool in English.](#)
- (2). [Click here to download the CDF calculator tool in Spanish.](#)
- (3). [Click here to download the CDF calculator tool in French.](#)

14. Take a measurement when SSA\_AMP = 0.00mA of Ch1-PVT\_Pressure at any valley (Figure 8) and enter the value into the CDF calculator Pre Ramp Valley field. Take a measurement when SSA\_AMP = 0.00mA of Ch1-PVT\_Pressure at any peak (Figure 9) and enter the value into the CDF calculator Pre Ramp Peak field.

Figure 8

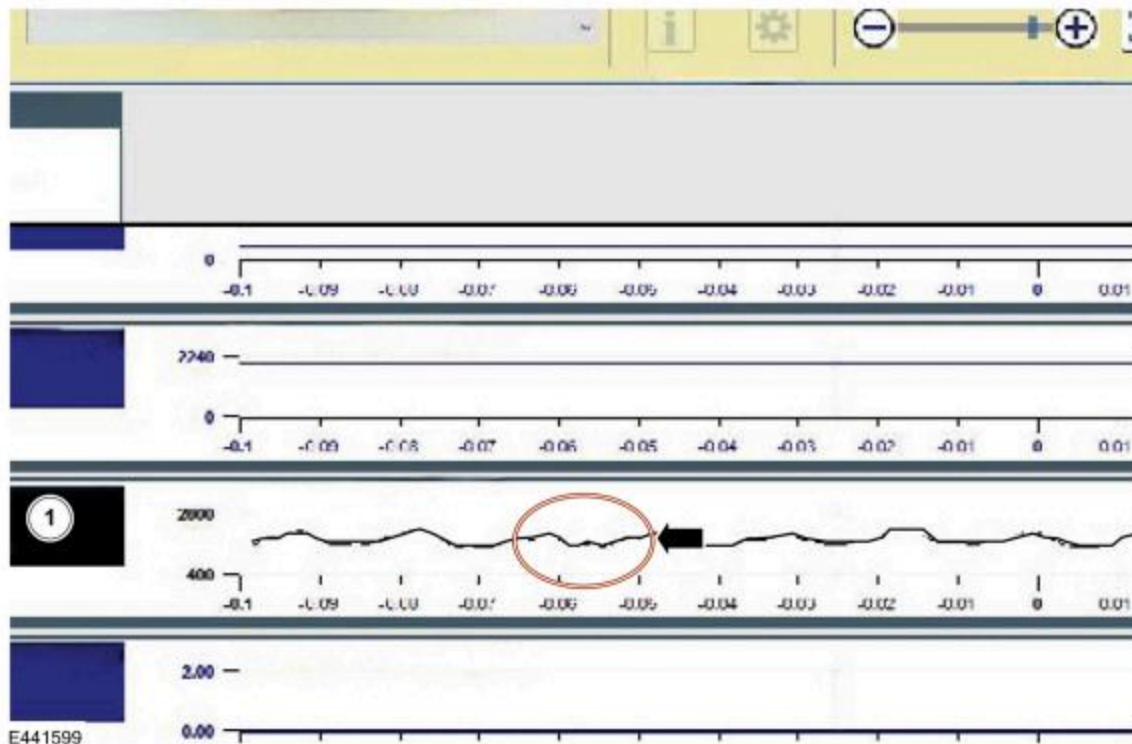
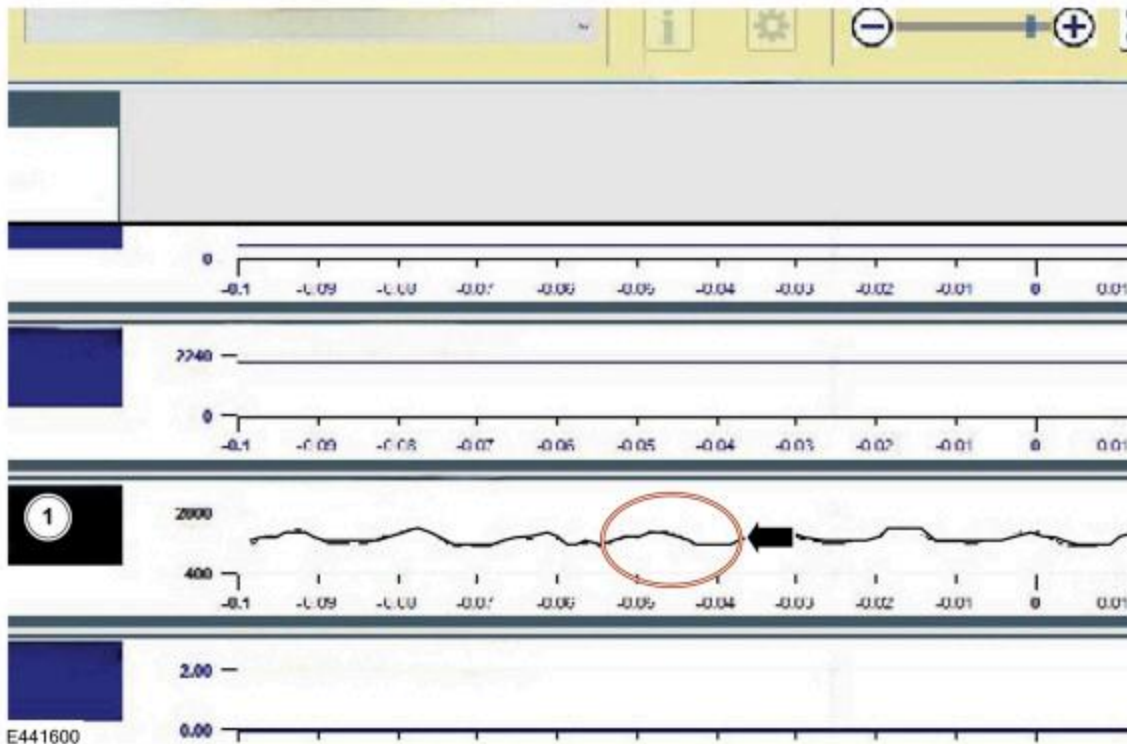


Figure 9



15. Adjust the recording cursor until SSA\_AMP = 1.00mA and then continue 1 additional second.
  - (1). Take a measurement of Ch1-PVT\_Pressure at any valley (Figure 8) and enter the value into the CDF calculator Applied A Valley field.
  - (2). Take a measurement of Ch1-PVT\_Pressure at any peak (Figure 9) and enter the value into the CDF calculator Applied A Peak field.
16. File Access > Select the file when SSC was commanded in pulldown menu.
17. Repeat Step 12.
18. Adjust the recording cursor until SSC\_AMP = 1.00mA and then continue 1 additional second.
  - (1). Take a measurement of Ch1-PVT\_Pressure at any valley (Figure 8) and enter the value into the CDF calculator Applied C Valley field.
  - (2). Take a measurement of Ch1-PVT\_Pressure at any peak (Figure 9) and enter the value into the CDF calculator Applied C Peak field.
19. Refer to the CDF calculator results. Does the "A-clutch Leakage Rate %" field display green?
  - (1). Yes - proceed to Step 20.
  - (2). No (field displays red) - this article does not apply. Refer to WSM, Section 307-01 > Diagnosis and Testing > A Clutch.
20. Does the "C-Clutch vs A-Clutch %" field display green?
  - (1). Yes - this article does not apply. Refer to WSM, Section 307-01 for normal diagnostics.
  - (2). No (field displays red) - proceed to Step 33.
21. Install a suitable transmission fluid pressure gauge that measures at least 300 PSI (2,000 kPa) with vibration dampening to the line pressure tap using an M10 X 1.00 fitting.

**NOTE: Some vehicle models may require the removal of the transmission park manual release cable and bracket to gain access to the line pressure plug. Refer to WSM Section 307-01 > Transmission Line Pressure Test.**

**NOTE: The line pressure port is an M10X1.0 thread. Do not use a National Pipe Thread (NPT) fitting when installing pressure reading equipment. If an NPT fitting is used, damage to the transmission case will occur.**

**NOTE: All NPT fittings must be assembled with polytetrafluoroethylene (PTFE) tape or paste to prevent leaks.**

**Table 1 - Ford tested suitable transmission fluid pressure gauges**

Description	Source	Part Number
Ashcroft 0-300PSI Vibration Dampened	Grainger	351009SW02LXLL300
Lang Instruments Model 5TUL8 (requires piston-type pressure gauge snubber)	<ul style="list-style-type: none"> <li>• Rotunda RTTP</li> <li>• Grainger</li> </ul>	<ul style="list-style-type: none"> <li>• Gauge: STATU16A</li> <li>• Snubber: 5TUL8</li> </ul>
Snap-On 0-500PSI Gauge and Boot	Snap-On	EEPV5-500G
Waekon Digital Pressure Gauge	Rotunda RTTP	WAE48165
Pressure Pro PC 5000	Rotunda RTTP	300-WAE48365

22. Prepare the TCM connector C1822 to be back probed by removing the connector cover. Access to the LPC solenoid circuit CET50, Pin 15, WH-OG wire is required in a later step.

23. Using the latest software level of the FDRS and VCMM, start a session.

24. Using FDRS select the following PIDs.

- PCM - RPM\_DSD #
- VCMM - PVT Pressure (set scale to +/- 3447 kPa)
- TCM - TFT
- TCM - SSA\_AMP#
- TCM - SSB\_AMP #
- TCM - SSC\_AMP #
- TCM - SSD\_AMP #
- TCM - SSE\_AMP #
- TCM - SSF\_AMP #

25. Does the vehicle exhibit harsh/delayed engagement and/or harsh/delayed dhift symptoms only when TFT is at 50°C (122°F) or below?

(1). Yes - perform Step 26 while TFT is between 35-50°C (95-122°F).

(2). No - perform Step 26 with TFT at or above 50°C (122°F).

26. Enter Live Display mode on FDRS. Verify the vehicle is in P, emergency brake applied and TFT is at the appropriate temperature identified in Step 25.

(1). For each step below, highlight the PID to enable it and select #. Then control the PID with the up/down arrows.

(2). Command SSA\_AMP #/SSB\_AMP #/SSC\_AMP #/SSD\_AMP #/SSE\_AMP #/SSF\_AMP # to 0mA.

(3). Decrease RPM\_DSD # to between 500-600 rpm.

(4). Obtain maximum transmission line pressure by using a VCMM Universal Probe Tip Adapter (Rotunda 164-R9834, or equivalent) along with a suitable multimeter lead wire and probe (Figure 3) to back probe the LPC solenoid circuit CET50, Pin 15, WH-OG wire at the TCM connector C1822 and use the multimeter lead wire and probe to ground the circuit. (Figure 4) Once line pressure is at maximum (1900-2000 kPa or 275-290 PSI) the ground probe is no longer needed to maintain maximum line pressure.

**NOTE: Actual line pressure reading is expected to be less than commanded line pressure.**

(5). Record the pressure value observed on the gauge as Pre Ramp.

(6). Command SSA\_AMP # to 1.0A (five quick up arrow clicks).

(7). Record the pressure value observed on the gauge as Applied A.

(8). Command SSA\_AMP # to 0mA (five quick down arrow clicks).

(9). Command SSC\_AMP # to 1.0A (five quick up arrow clicks).

(10). Record the pressure value observed on the gauge as Applied C.

- (11). Command SSC\_AMP # off to 0mA (five quick down arrow clicks).
- (12). Test is complete. Release control of all parameters then turn ignition off.
- (13). Remove back probe from TCM Connector and reinstall the connector cover.
- (14). Turn ignition on (KOEO) and clear all DTCs.
- (15). Turn ignition off.

27. Download the CDF calculator tool.

**NOTE: The calculator is an ".exe" file type. Make sure the computer firewall is set to allow this type of file to download.**

- (1). [Click here to download the CDF calculator tool in English.](#)
  - (2). [Click here to download the CDF calculator tool in Spanish.](#)
  - (3). [Click here to download the CDF calculator tool in French.](#)
28. Enter the value recorded as Pre Ramp into CDF calculator for both fields Pre Ramp Valley and Pre Ramp Peak.
29. Enter the value recorded as Applied A into CDF calculator for both fields Applied A Valley and Applied A Peak.
30. Enter the value recorded as Applied C into CDF calculator for both fields Applied C Valley and Applied C Peak.
31. Refer to CDF calculator results. Does the "A-clutch Leakage Rate %" field display green?
- (1). Yes - proceed to Step 32.
  - (2). No (field displays red) - this article does not apply. Refer to [WSM](#), Section 307-01 > Diagnosis and Testing > A Clutch.
32. Does the "C-Clutch vs A-Clutch %" field display green?
- (1). Yes - this article does not apply. Refer to [WSM](#), Section 307-01 for normal diagnostics.
  - (2). No (field displays red) - proceed to Step 33.
33. Remove the transmission and mount the transmission to the bench. Refer to [WSM](#), Section 307-01.
34. Disassemble the transmission. Perform only the necessary steps to remove the clutch and planetary assembly from the transmission case. Refer to [WSM](#), Section 307-01.
- (1). It is only necessary to remove the torque converter, transmission fluid pan and gasket, transmission fluid auxiliary pump (if equipped), fluid filter and main control valve body assembly, all 4 speed sensors (intermediate speed sensor A [ISSA], intermediate speed sensor B [ISSB], TSS and OSS), transmission fluid pump, front support assembly and the clutch and planetary assembly. Refer to [WSM](#), Section 307-01.
35. Disassemble the clutch and planetary assembly. Perform only the necessary steps to remove the CDF clutch cylinder and the No. 3 sun gear shaft and No. 2 ring gear assembly from the clutch and planetary assembly. Refer to [WSM](#), Section 307-01.
- (1). It is only necessary to remove the A clutch assembly, the selective shim and T3 thrust bearing, remove and discard the 5 input shaft front seals.
  - (2). Remove the No. 1 planetary carrier snap ring, clutch, and planetary container cylinder, the E clutch and input shaft assembly, the No. 3 planetary carrier and No. 3 sun gear, the No. 3 sun gear shaft and No. 2 ring gear assembly. Refer to [WSM](#), Section 307-01.
36. Remove and discard the sun gear No. 3 shaft seals. Install the 4 new sun gear No. 3 shaft seals. Refer to [WSM](#), Section 307-01.
37. Disassemble the C, D and F clutch assemblies from the CDF cylinder. Discard the CDF cylinder. Refer to [WSM](#), Section 307-01.
38. Assemble the C, D and F clutch assemblies into the new CDF clutch cylinder. Refer to [WSM](#), Section 307-01.
39. Perform the C, D and F clutch pack endplay measurements for proper clearance. Refer to [WSM](#), Section 307-01.
40. Remove and discard the input shaft-to-sun gear No. 3 shaft seals. Install the 5 new input shaft-to-sun gear No. 3 shaft seals. Refer to [WSM](#), Section 307-01.
41. Remove and discard the input shaft seal. Install the new input shaft seal. Refer to [WSM](#), Section 307-01.
42. Install the 5 new input shaft front seals. Refer to [WSM](#), Section 307-01.
43. To reassemble the clutch and planetary assembly, reverse the disassembly procedure. Refer to [WSM](#), Section 307-01.

44. Perform the T3 thrust bearing measurement to set transmission front end clearance. Refer to WSM, Section 307-01.
45. Reassemble the transmission. Refer to WSM, Section 307-01.
46. Install the transmission. Refer to WSM, Section 307-01.
47. Perform an adaptive learning drive cycle. Refer to WSM Section 307-01.

**NOTE: Advise the customer that this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.**

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.