

Volvo Car USA LLC

Technical Journal

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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description Media, navigation and communication		Page Page 1 of 1	

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DESCRIPTION:

If the customer complains of SiriusXM Satellite Radio not being available in their vehicle (EX30 only), please follow the advice under "Service".

CSC Customer Symptom Codes

Code	Description
2P	Satellite radio/Does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
416							2024-2025		-	202414-202517

SERVICE:

SiriusXM Satellite Radio is not available for MY25 EX30.

- Customers are advised to use the SiriusXM App via Apple CarPlay.
- Customers using SiriusXM on the phone will procure a subscription directly from SiriusXM and whatever trial offers they are providing at that time. There is no three-month trial associated with the purchase of an EX30.
- There is an ongoing conversation between SiriusXM and Volvo Cars about an app based solution for the vehicle, but there is no timeline for adoption. If such an app becomes available a bulletin will be released.

Warranty claim info:

No warranty claim is accepted for this TJ.

VEHICLE REPORT:

No vehicle report required. TJ is for informational use only.