

Volvo Car USA LLC
Technical Journal

Technical Journal Title EX90 - SiriusXM not activated after PDS		Ref. No. TJ 37233.1.1	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description Media, navigation and communication		Page Page 1 of 1	

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DESCRIPTION:

If the vehicle's Satellite Radio (SiriusXM) does not function, and a "SAT Hardware Error" message is displayed in the CSD when selecting SiriusXM, please see the advice under "Service."

CSD = Center Stack Display

CSC Customer Symptom Codes

Code	Description
2P	Satellite radio/Does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
356							2025-9999		-	202417-999952

SERVICE:

DO NOT REPLACE PARTS FOR THIS ISSUE.

Please contact Retailer Technical Support (RTS) through a "Support Needed" vehicle report in TIE, as SiriusXM can be reactivated manually by RTS.

Warranty claim info:

No warranty claim is accepted for this TJ.

VEHICLE REPORT:

Yes, please submit a "Support Needed" vehicle report.