

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title Fuel lid unable to open		Ref. No. TJ 36857.2.0	
Issuer (Dept.) Technical Service		Issue Date 12/2/24	Status Date 1/8/25
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 8331	
Function Description Tank hatch with hinge		Page Page 1 of 2	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If the vehicle's fuel lid won't open, follow advice under "Service".

CSC Customer Symptom Codes

Code	Description
8H	Fuel-filler door/Hard/impossible to open

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	L1	BL1KERS					2024-2025		-	202317-202448
227	L1	BL1KERS					2024-2025		-	202317-202448
236	06	B06KERS					2024-2025		-	202318-202448
238	06	B06KERS					2024-2025		-	202318-202448
246	L1	BL1KERS					2024-2025		-	202317-202448
256	06	B06KERS					2024-2025		-	202318-202448
256	L1	BL1KERS					2024-2025		-	202318-202448
536	L1	BL1KERS					2024-2025		-	202321-202448

SERVICE:

This could be a CEM (Central Electronic Module) related issue.

Do not replace any parts prior to performing the fix/workaround as stated below.

As a temporary fix/workaround (and please inform customer):

1. Use key fob button
2. Lock the car and unlock again
3. No need to let the car go in to deep sleep

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*A software solution is introduced from version 3.3.16, perform a software upgrade according to TJ 31543.

If the symptom still occurs after the workaround and SW download, please follow the normal process in VIDA.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
99921-2	General reimbursement acc. to TJ
36004-2	Software control module downloading

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8331.