



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Battery Drained, Ignition Off Draw, Cluster Display and Door Lock Indicator Lamps Stay Illuminated

Customer Complaint/Technician Observation: The Customer complains the vehicles battery is dead and will not start the vehicle. The owner and technician may have observed the cluster staying awake after leaving the vehicle, keeping the BUS active.

Repair Procedure: Use the wiTECH to access the Body control Module (BCM) configuration folder. View the (Lock indicator Timeout), the seconds displayed should be 90 seconds. If the seconds displayed is higher, the vehicle will require the service tool procedure to restore the vehicle configuration. Once the vehicle restoration has completed the reading should be reviewed and displaying 90 seconds confirming the update has changed the setting.

For vehicles that have a battery drain complaint, and the (Lock indicator Timeout) is displaying 90 seconds further diagnosis for the suspect IOD battery drain conditions will be required.

Deceleration_OFF	2.5	m/s ²
Reserved	Reserved	
LockIndicatorTimeout	0	sec
Washer Fluid Level Sense Input Present	Present	

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Center Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.