# Product Notice

**Date:** January 30, 2025

**Contact Number:** 734-384-7898

**Contact Name(s):** Tenneco / DRiV Warranty

## Products

**Part Number(s): 93247**

**Product Name:** Universal Converter

**Packaging Label Date Code Affected: 0925021** (25=year, 021=day of the year)

## Reason / Process For Return

Our records indicate that we shipped you the above product that does not conform to our standards. **This is not a safety issue.**

1. Please identify inventory of part number 93247 with date code 0925021.
2. Return all inventory of part number 93247 with affected date code to DRiV.
3. Mark part label "Attn: Quality Control" and “TRC # 31304” with permanent marker.
4. Email warranty@driv.com with the number of units being returned, reference TRC #31304 in the subject line.
5. The warranty department will then issue call tags to return the product to:

Tenneco Inc.
Return Center
RGA 31304
4930 Crowe Drive
Mt. Crawford, VA 22841

6. Credit will be issued to your account upon receipt of returned product.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR

## Visual Aid

**1 – Label Date Code**




Packaging Label Date Code Affected:
**09 25021**

Converter Part number