



Bulletin No.: PIT5855J

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Preliminary Information

PIT5855J Heated and Ventilated Seats Inoperative

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac XT5		2021 - 2025	All All	All	All
Cadillac XT6		2021 - 2025	All All	All	All

Involved Region or Country	North America
Condition	Both front heated and ventilated seats inoperative. On further inspection it may be found that fuse F19RA is open. If the fuse is replaced it may be okay for a while or it may immediately go open again.
Cause	Circuit 639 shorted to ground on the driver or passenger seat back frame.

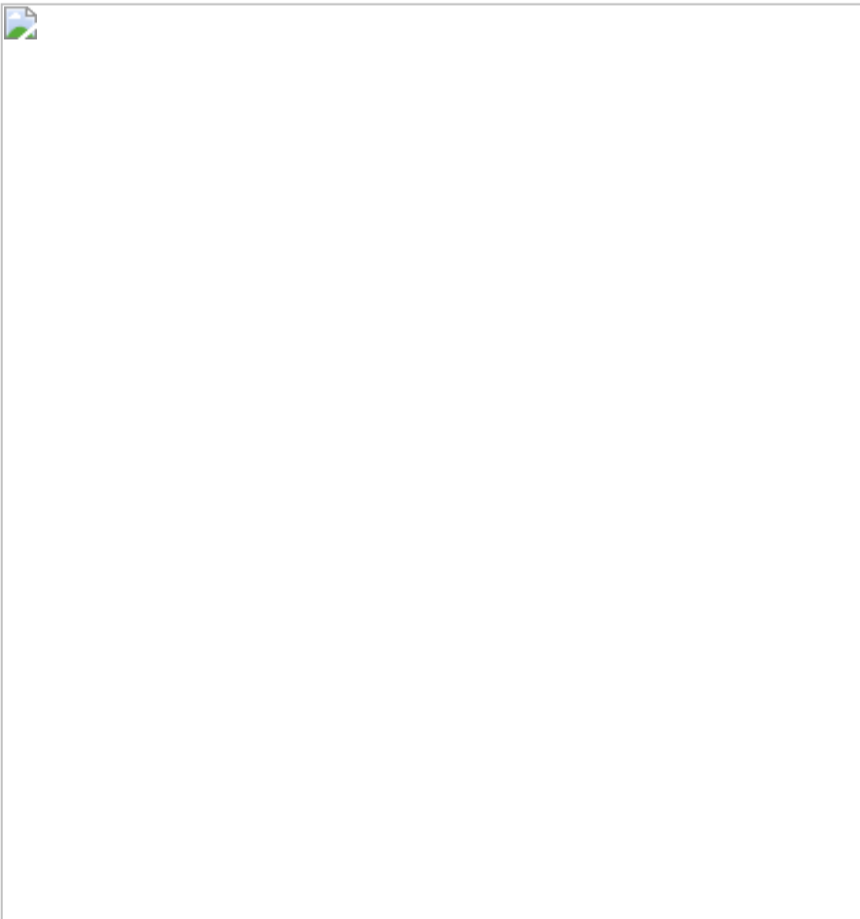
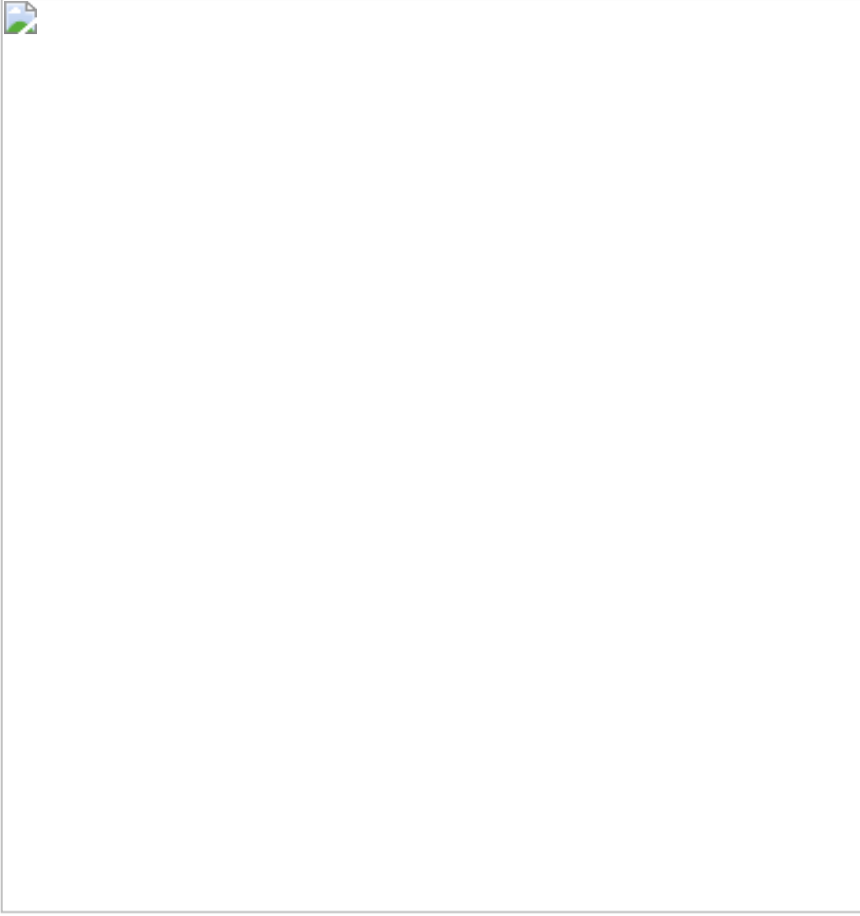
Correction:

Remove the front passenger seat back cover.

Inspect the harness in the seat back for chaffing.

The most likely areas are shown in the photos below, but there could be contact with the harness causing damage anywhere in the seat back.

If no damage is found to the circuits in the passenger seat back, inspect the driver's seat back in the same areas.

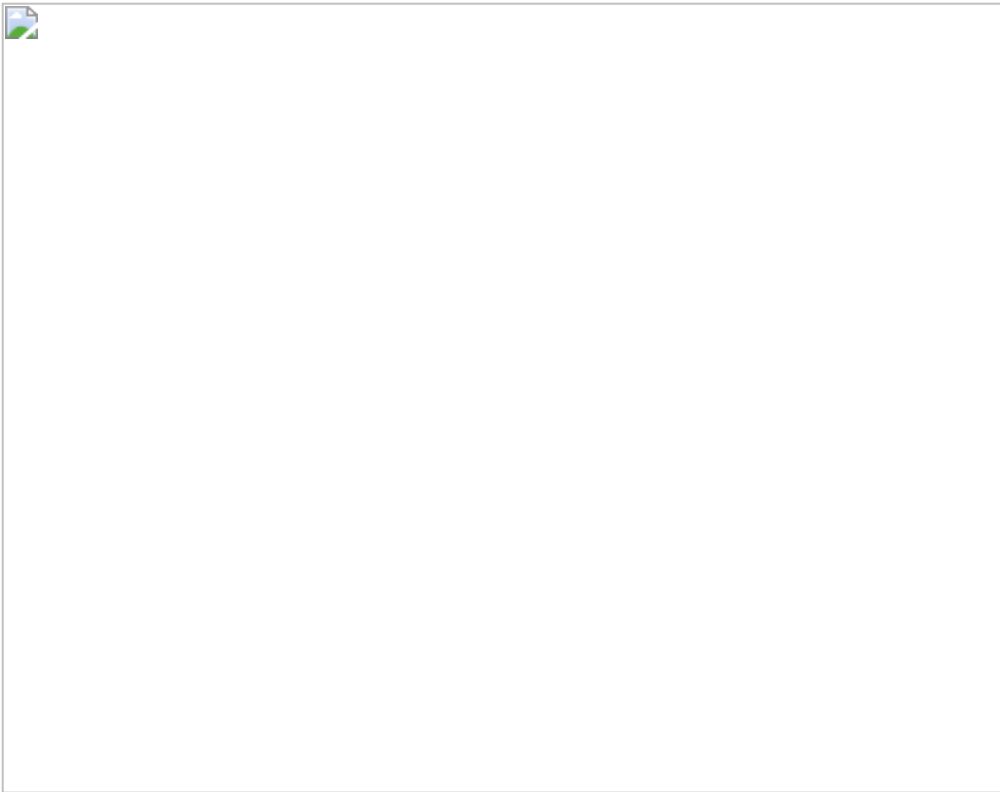


The harness may need to be moved to see the area that is damaged.



If no damage is found in this area, also inspect the harness along the side of the seat frame as shown in the two photos below.





Repair the damaged circuits following the correct procedure in SI for wire and connector repair.

Version History

Version	10
Modified	09/23/2021 - Created on. 11/03/2021- Added XT5 and additional pictures 01/04/2022- Added direction to also inspect the driver's seat back in the same areas 01/10/2022- Added information to inspect all areas of seat back along with specific areas shown and correct fuse nomenclature. 02/22/2022- Added model year 2022 with breakpoint. 08/04/2022- Updated breakpoint to 9/19/2022. 10/26/2022-Updated model year to match updated breakpoint 05/12/2023-Removed breakpoint. 08/14/2024 - Added model year 2024. 02/05/2025- Added model year 2025

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