



Bulletin No.: PIC6592
Published date: 02/3/2025

Preliminary Information

PIC6592 Shudder Vibration Rattle Noise Shortly After Starting

Models

Brand: Cadillac **Model:** LYRIQ **Model Years:** 2025 **VIN:** All **from to:** All All **Engine:** All **Transmissions:** All

Involved Region or Country	North America
Condition	<p>A customer may comment of a shudder / vibration / rattle noise occurring shortly after starting the vehicle.</p> <p>This noise will be most noticeable on a restart after the vehicle has been shut off for 10-15 minutes and the noise will be very short in duration (2-5 seconds) and likely not repeat during a drive cycle.</p>
Cause	Under Investigation.

Correction:

Review the attached file below, if the concern is similar to the noise heard , Engineering is currently investigating.

The PI will be updated or replaced with TSB once a determination has been made.

SI Video SIO 6828017.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.


Labor Operation	Description	Labor Time
*4486268	Confirm customer concern noise utilizing audio file attached to PI.	0.3 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	02/03/2025 - Created on.

Attachments

- [vid 2.mp4](#)

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