



SIB 51 46 16

2025-02-03

CREAKING/GROANING SOUND FROM TAILGATE ACTUATOR

This Service Information Bulletin (Revision 04) replaces SI B51 46 16 **dated May 2023**.

What's New (Specific text highlighted):

- Model added.

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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MODEL

F34 (3 Series Gran Turismo)	F36 (4 Series Gran Coupe)	F39 (X2 Sports Activity Coupe)	F44 (2 Series Gran Coupe)
F48 (X1 Sports Activity Vehicle)	F80 (M3 Sedan)	F82 (M4 Coupe)	F83 (M4 Convertible)
F85 (X5 M Sports Activity Vehicle)	F86 (X6 M Sports Activity Coupe)	F87 (M2 Coupe)	F90 (M5 Sedan)
F91 (M8 Convertible)	F92 (M8 Coupe)	F93 (M8 Gran Coupe)	F95 (X5 M Sports Activity Vehicle)
F96 (X6 M Sports Activity Coupe)	F97 (X3 M Sports Activity Vehicle)	F98 (X4 M Sports Activity Coupe)	G01 (X3 Sports Activity Vehicle)
G02 (X4 Sports Activity Coupe)	G05 (X5 Sports Activity Vehicle)	G06 (X6 Sports Activity Coupe)	G07 (X7 Sports Activity Vehicle)
G09 (XM Sports Activity Coupe)	G12 (7 Series Sedan)	G14 (8 Series Convertible)	G15 (8 Series Coupe)
G16 (8 Series Gran Coupe)	G20 (3 Series Sedan)	G22 (4 Series Coupe)	G23 (4 Series Convertible)
G26 (4 Series Gran Coupe)	G30 (5 Series Sedan)	G32 (640i xDrive Gran Turismo)	G42 (2 Series Coupe)
G60 (5 Series Sedan)	G70 (7 Series Sedan)	G80 (M3 Sedan)	G82 (M4 Coupe)
G83 (M4 Convertible)	G87 (M2 Coupe)	G99 (M5 Sports Wagon)	I20 (iX Sports Activity Vehicle)
U11 (X1 Sports Activity Vehicle)			

SITUATION

Upon opening and closing the tailgate, a creaking/groaning sound can be heard from tailgate actuator.

Note: Please see attached video 51 04 23.

CAUSE

Excess friction caused by dirt/dust entry into the tailgate actuator and/or striker

CORRECTION

Clean and lubricate the tailgate actuator and striker.

PROCEDURE

Verify that a popping sound from the tailgate is heard. If yes, proceed to step 1.

- 1. Using a clean dry cloth, clean the tailgate actuator and striker. Compressed air can be used if necessary.
- 2. Using a small bush, lubricate the tailgate actuator and striker using special grease RHF 1.
- 3. Open and close the tailgate multiple times to spread the grease.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
83 19 2 157 321	Special Grease RHF 1 (20g)	As needed

CLAIM INFORMATION

This Service Information Bulletin provides technical, diagnosis, and repair-related information.

Damage and/or issues caused by outside influences are not covered under the BMW limited warranties.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[51 04 23](#)

