

#### SIB 51 04 25

2025-02-07

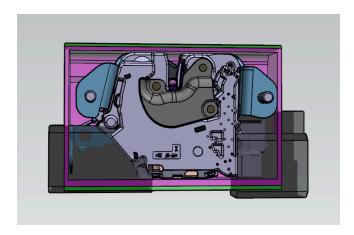
# SERVICE ACTION: REPLACE THE LATCH THAT SECURES THE TRUNK/TAILGATE

☐ THIS REPAIR IS MOBILE FRIENDLY

#### MODEL

| E-Series | Model Description          | Production Date                  |
|----------|----------------------------|----------------------------------|
| G45      | X3 Sports Activity Vehicle |                                  |
| G60      | 5 Series Sedan             |                                  |
| G70      | 7 Series Sedan             | lung 20, 2024   October 15, 2024 |
| G90      | M5 Sedan                   | June 20, 2024 – October 15, 2024 |
| U10      | X2 Sports Activity Coupe   |                                  |
| U11      | X1 Sports Activity Vehicle |                                  |

## **SITUATION**



Due to changes in the opening mechanism of the trunk/tailgate latch, it is possible that the trunk/tailgate may not completely lock after closing it.

# **CORRECTION**

Replace the trunk/tailgate latch.

#### **PROCEDURE**

Replace the latch that secures the trunk/tailgate following the repair instructions listed in ISTA/AIR 51 24 100.

#### PARTS INFORMATION

Use and invoice the part number below.

Note: If the trunk's latch cannot be replaced due to lack of parts availability, the customer must be informed of the pending reworking measure upon vehicle delivery. An appointment must be made with the customer for the reworking.

| Part Number     | Description   | Quantity |
|-----------------|---------------|----------|
| 51 24 5 B53 9E4 | Tailgate lock | 1        |

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

# **CLAIM INFORMATION**

Reimbursement for this Service Action will be via normal claim entry utilizing the applicable work package information below, and the part number listed above.

| Repair | 0051170600 |  |
|--------|------------|--|
| Code:  |            |  |

Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

| Work Pkg | Labor<br>Operation | Description (Plusposition) | Labor<br>Allowance |
|----------|--------------------|----------------------------|--------------------|
| # 1      | 00 78 508          | Renew tailgate lock        | As applicable      |

Or:

The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit).

| Work Pkg | Labor<br>Operation | Description (Main work) | Labor<br>Allowance |
|----------|--------------------|-------------------------|--------------------|
| # 2      | 00 78 008          | Renew tailgate lock     | As applicable      |

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### **Claim Repair Comments**

Only reference the SIB number and the work package (Pkg) number performed in the technician's RO notes and in the claim comments (For example: B51 04 25 WP 1), unless otherwise required by State law.

#### BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

## FEEDBACK REGARDING THIS BULLETIN

| Technical Feedback | To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin   |
|--------------------|---|
| Warranty Feedback  | To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal |
| Parts Feedback     | To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department   |