



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Digital Key Control Module (DKCM) is Grey Within the Scan Tool Topology View

Technician Observation: The technician finds the scan tool displays a grey DKCM when viewing in topology view. The Near Field Communication (NFC) Card was sent with some newer vehicles, however the card does not function.

Discussion: The 2024 and 2025 Charger (LB) and Wagoneer S (KX) model vehicles are not equipped with the digital passive key components for the digital NFC card to function. Do not replace any parts to repair, discard the NFC cards, this was an update tip provided as part of the dealer prep tips.

Tooltip

NFC Card Are not supported for this Model Year.
Please discard the NFC Cards

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Center Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.