

Safety Recall 24PBL - Bendix EC80 ABS ECU Incorrect Signal Processing

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Number

24PBL / NHTSA # 24V915 / Transport Canada # 2024-744

Supplier

Bendix

Description

Safety Recall 24PBL - Bendix EC80 ABS ECU Incorrect Signal Processing

Date

1/10/2025

What's New

Safety Recall

Updated software and procedures are now available.

Certain Vehicle Model Year 2021-2025 Peterbilt chassis configured for trailer towing require a software update for the Bendix EC80 ABS ECU.

Software update procedures for certain Battery-Electric Vehicles (BEV) and EC80 ABS ECU part numbers are not yet available.

This bulletin will be updated when software update procedures are available for these chassis.

Safety Recall publish date: 1/10/25

Introduction

Certain Model Year 2021-2025 Peterbilt chassis require a software update for the Bendix EC80 ABS ECU.

Electronic noise and/or low signal strength on the Power Line Carrier (PLC) signal from a trailer to the EC80 ABS ECU could cause the ABS system to incorrectly process certain signals. This can lead to the EC80 setting faults, malfunctioning, or not operating. ABS faults could affect the operation of other

ABS-connected systems such as Automatic Traction Control, Electronic Stability Control, Active Cruise Control, and/or Collision Mitigation System. These faults could cause the ABS system to respond incorrectly to a stability or automated braking event, increasing the risk of a crash.

The ABS warning lamp will be illuminated in the event of faults in the ABS system or when the ABS system stops operating.

Safety Recall publish date: 1/10/25

Situation

119,452 (109,082 US and 10,370 CAN) Model Year 2021-2025 337/348/365/367/389/520/536/537/548/567/579/589 chassis built from 04/06/2020 through 12/06/2024 equipped with Bendix EC80 ABS ECU with Power Line Carrier (PLC) trailer communication functionality.

Resolution

Safety Recall

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select Campaign **24PBL** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the Campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for “Complete” next to the **24PBL** Campaign code prior to performing this repair.

4. Follow the attached procedures to update the EC80 software.

NOTE

Software update procedures for certain Battery-Electric Vehicles (BEV) and EC80 ABS ECU part numbers are not yet available. This bulletin will be updated when software update procedures are available for these chassis.

Refer to the chassis list for VINs that have the update available.

Federal Law

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

Starting on **1/10/2025**, there is no time or mileage limit for this recall. Peterbilt will pay for labor:

- **0.3 hours** labor to update EC80 ECU software. Use Recommended Repair **24PBL**.
- For supplemental repairs, file a long form claim and use **24PBL** in the "Campaign Code" field.

- File the claim within 7 days in accordance with warranty policy.

Take-Off Parts Disposition: N/A

PRWS CLAIM CODING			
Campaign Code:	24PBL	Campaign Type:	Safety Recall
Claim Category:	Truck	Repair Type:	Proactive
Customer Concern Code:	010	Causal Code:	A1
Corrective Action Code:	12	Responsibility Code:	SUP
Failure Location:	013-011-076	Causal Part:	Q27-1040-301
Supplier Code:	01674AA	SRT Code:	B24-55A 0.3 hours Update EC80 ABS ECU Software per bulletin procedure 24PBL.

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

Read all steps before beginning.

**NOTE**

Installation of the EC80 Update Tool is only required *ONCE per computer used* for this software update.

Additional software must be downloaded and installed to the technician laptop to perform this update.

Contact your IT department for instructions on installing software on your computer.

See appropriate repair procedure in Links section.

Parts

Software Only - No parts required.

Links

[24PBL Repair Procedures - Diesel](#)

[24PBL Repair Procedure - BEV2](#)

[EC80 Update Tool - ID 9363](#)

[24PBL Chassis List](#)

FINAL CUSTOMER LETTERS

[24PBL - FINAL US Customer Letter](#)

[24PBL - FINAL Canadian Customer Letter](#)

[24PBL - FINAL Canadian Customer Letter - French](#)

[24PBL - FINAL Puerto Rico Customer Letter - Spanish](#)

INTERIM CUSTOMER LETTERS

[24PBL - INTERIM US Customer Letter](#)

Sélectionner la date

IMPORTANT RAPPEL DE SÉCURITÉ

Cet avis concerne votre véhicule. Votre (vos) NIV(s) se trouve(nt) au bas ou au verso de la présente.

Objet : Rappel de sécurité : 24PBL – Traitement incorrect du signal du bloc de contrôle électronique ABS Bendix EC80
Rappel de Transport Canada : 2024-744
de rappel de Bendix : 24E-086
DATE D'EXPIRATION : AUCUNE

Cher client Peterbilt,

Le présent avis vous est envoyé conformément aux exigences de la *Loi sur la sécurité automobile*. La présente a pour but de vous informer que votre véhicule est susceptible d'avoir un défaut qui pourrait porter atteinte à la sécurité humaine.

Peterbilt Motors Company a constaté qu'une défectuosité reliée à la sécurité des véhicules automobiles est présente dans certains châssis Peterbilt de modèles des années 2021 à 2025, configurés pour le remorquage de remorques et qui ont été fabriqués entre le 06/04/2020 et le 06/12/2024.

Le bruit électronique et/ou la faible intensité du signal du courant porteur sur ligne d'énergie d'une remorque vers le bloc de contrôle électronique ABS Bendix EC80 peut entraîner un traitement incorrect de certains signaux par le système ABS. Ceci peut faire en sorte que le bloc de contrôle électronique ABS Bendix EC80 signale des défectuosités, un mal-fonctionnement ou un non-fonctionnement. Les défectuosités du système ABS peuvent affecter le fonctionnement d'autres systèmes connectés à l'ABS, tels que le régulateur de traction automatique, le contrôle électronique de la stabilité, le régulateur de vitesse actif et/ou le système d'atténuation des collisions.

Ces défectuosités pourraient entraîner une réponse incorrecte du système ABS à un événement de stabilité ou de freinage automatisé, augmentant ainsi le risque d'accident. Le témoin ABS s'allume en cas de défaillance du système ABS ou lorsque le système ABS cesse de fonctionner.

Quel est le problème ?	Il est possible que le bloc de commande électronique ABS de Bendix puisse mal traiter les signaux.
Que fera votre concessionnaire ?	Les concessionnaires mettront à jour le logiciel du bloc de commande électronique ABS Bendix EC80.
Que devez-vous faire ?	Communiquer avec votre concessionnaire Peterbilt afin de prendre rendez-vous pour la réparation.

Peterbilt a mis en place ce rappel afin de remédier au problème, sans frais. Veuillez communiquer avec votre concessionnaire Peterbilt afin de prendre rendez-vous pour ces services. Pour trouver votre concessionnaire Peterbilt, veuillez consulter le lien "Trouver un concessionnaire" sur www.Peterbilt.com ou balayer le code à barres. Au moment de communiquer avec votre concessionnaire Peterbilt, veuillez vous référer au numéro de rappel de sécurité, au numéro de rappel de Transport Canada, ainsi qu'au(x) NIV(s) listé(s) à la présente. Cette réparation peut nécessiter jusqu'à 1 heure de main-d'œuvre, selon la disponibilité du concessionnaire.

Si vous avez besoin de plus d'information au sujet de ce rappel ou rencontrez des difficultés à obtenir un rendez-vous pour cette réparation, veuillez communiquer avec le département de l'expérience-client de Peterbilt sur PB.Tech.Pubs.Dept@paccar.com.

Pour de l'information additionnelle au sujet de ce rappel, vous pouvez communiquer avec Transport Canada au 1-800-333-0510.

La loi fédérale nécessite de tout bailleur de véhicules qui reçoit cet avis de rappel d'en faire parvenir une copie à toute personne ayant loué un véhicule et ce, dans un délai de dix jours. Si ce véhicule ne vous appartient plus, nous apprécierions que vous nous fassiez part du nom du nouveau propriétaire. Veuillez faire parvenir toute information relative au nouveau propriétaire et son adresse à PBDiv.Warranty.Docs@paccar.com.

Nous nous excusons pour tout inconvénient causé par cette procédure préventive et vous remercions de votre participation afin d'aider Peterbilt à offrir les plus hauts niveaux de satisfaction de la clientèle et d'expertise de service. Nous apprécions votre entreprise ainsi que votre constante fidélité envers Peterbilt et son réseau de concessionnaires. Les produits Peterbilt se distinguent en étant leader de l'industrie en matière de qualité, performance et fiabilité; et nous vous remercions de faire d'un Peterbilt votre camion préféré.

Salutations,



Michelle Ponsonby
Directrice de l'expérience client
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.





A **PACCAR** COMPANY

Select the date.

IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: Safety Recall: 24PBL – Bendix EC80 ABS ECU Incorrect Signal Processing
Transport Canada Recall: 2024-744
Bendix Recall #: 24E-086
EXPIRATION DATE: NONE

Dear Peterbilt Customer,

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Peterbilt Motors Company has decided that a defect, which relates to motor vehicle safety exists in certain Vehicle Model Year 2021-2025 Peterbilt chassis configured for trailer towing that were manufactured from 04/06/2020 through 12/06/2024.

Electronic noise and/or low signal strength on the Power Line Carrier (PLC) signal from a trailer to the Bendix EC80 ABS ECU could cause the ABS system to incorrectly process certain signals. This can lead to the Bendix EC80 ABS ECU setting faults, malfunctioning, or not operating. ABS faults could affect the operation of other ABS-connected systems such as Automatic Traction Control, Electronic Stability Control, Active Cruise Control, and/or Collision Mitigation System.

These faults could cause the ABS system to respond incorrectly to a stability or automated braking event, increasing the risk of a crash. The ABS warning lamp will be illuminated in the event of faults in the ABS system or when the ABS system stops operating.

What is the problem?	Bendix ABS ECU could incorrectly process signals.
What will your dealer do?	Dealers will update Bendix EC80 ABS ECU software.
What should you do?	Contact your Peterbilt Dealer to schedule an appointment for repair.

Peterbilt has initiated this recall to remedy the issue at no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the "Find a Dealer" link at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number, Transport Canada Recall Number, and VIN(s) listed in this letter. This repair may take up to 1 hour of labor depending on dealer scheduling.

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at PB.Tech.Pubs.Dept@paccar.com.

For additional information about the recall, you can contact Transport Canada at 1-800-333-0510.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

We apologize for any inconvenience this procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,

Michelle Ponsonby
Director of Customer Experience
Peterbilt Motors Company

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Elija la fecha.

RETIRADA IMPORTANTE DE SEGURIDAD

Este aviso se aplica a su vehículo. El número o los números de identificación de su vehículo (VIN) se pueden encontrar en la parte inferior o en el reverso de esta página.

Asunto: Retirada de seguridad: 24PBL – Procesamiento de señal incorrecto de la unidad de control electrónica ABS Bendix EC80
NHTSA: 24V915
Nro. de retirada de Bendix: 24E-086
FECHA DE VENCIMIENTO: NINGUNA

Estimado cliente de Peterbilt:

Se le envía este aviso de acuerdo con la Ley Nacional de Seguridad de Tráfico y Vehículos Motorizados.

Peterbilt Motors Company ha determinado que existe un defecto relacionado con la seguridad de los vehículos motorizados en ciertos modelos de chasis de Peterbilt configurados para remolques de los años 2021-2025 fabricados desde el 04/06/2020 hasta el 12/06/2024.

El ruido electrónico o la baja potencia de la señal de la onda portadora (PLC) de un remolque a la unidad de control electrónica de ABS Bendix EC80 podría provocar que el sistema ABS procese incorrectamente determinadas señales. Por este motivo, la configuración de la unidad de control electrónica ABS de Bendix EC80 puede fallar, funcionar mal o no funcionar. Las fallas del sistema ABS podrían afectar el funcionamiento de otros sistemas conectados al ABS, como el control de tracción automático, el control de estabilidad electrónico, el control de crucero activo o el sistema de mitigación de colisiones.

Estas fallas podrían hacer que el sistema ABS responda de forma incorrecta a un evento de frenado automático o estabilidad, lo cual aumenta el riesgo de colisión. La luz de advertencia del ABS se encenderá en caso de que falle el sistema ABS o cuando el sistema ABS deja de funcionar.

¿Cuál es el problema?	La unidad de control electrónico ABS de Bendix podría procesar las señales incorrectamente.
¿Qué hará su distribuidor?	Los distribuidores actualizarán el software de la unidad de control electrónico ABS de Bendix EC80.
¿Qué debe hacer usted?	Comuníquese con su distribuidor Peterbilt y programe una cita para la reparación.

Peterbilt ha iniciado esta retirada para subsanar el problema sin cargo para usted. Comuníquese con su distribuidor Peterbilt para programar una cita a fin de realizar estos servicios. Para encontrar su distribuidor Peterbilt, visite el enlace de "Find a Dealer" (Buscar un distribuidor) en www.Peterbilt.com o escanee el código QR. Cuando se comunique con su distribuidor Peterbilt, mencione el número de Retirada de seguridad, el número de retirada de NHTSA (Administración Nacional de Seguridad del Tráfico en las Carreteras) y el o los VIN mencionados en esta carta. Esta reparación podría demorar hasta 1 hora dependiendo del cronograma del distribuidor.

Si necesita más información acerca de esta retirada o si tiene cualquier dificultad para coordinar esta reparación, comuníquese con el Departamento de Experiencia del Cliente de Peterbilt escribiendo a PB.Tech.Pubs.Dept@paccar.com.

Si llega a la conclusión de que Peterbilt no le ha permitido solucionar este defecto en un tiempo razonable y sin cargo, puede presentar su reclamo ante: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, o llame a la línea directa gratuita de Seguridad Vehicular al 1-888-327-4236 (TTY: 1-800-424-9153); o visite <http://www.safercar.gov>.

La reglamentación federal requiere que todo arrendador que reciba este aviso de retirada envíe una copia de este aviso al arrendatario en un plazo de diez días. Si ya no posee este vehículo, le agradeceríamos que nos informara acerca del nuevo propietario. Envíe toda la información de titularidad conocida y cambios de dirección a PBDiv.Warranty.Docs@paccar.com.

Lamentamos cualquier inconveniente que este procedimiento pueda causarle y le agradecemos su participación para ayudar a Peterbilt a brindar los niveles más elevados de satisfacción al cliente y experiencia en servicio. Valoramos su negocio y apreciamos su continua lealtad hacia Peterbilt y su red de distribuidores. La calidad líder en la industria, el rendimiento y la confiabilidad son sellos de los productos Peterbilt, y le agradecemos por hacer de Peterbilt su elección en camiones.

Muy atentamente,

Michelle Ponsonby
Directora de Experiencia del Cliente
Peterbilt Motors Company

Escanee este código QR para abrir el
buscador de distribuidores Peterbilt.





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Select the date.

IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: Safety Recall: 24PBL – Bendix EC80 ABS ECU Incorrect Signal Processing
NHTSA: 24V915
Bendix Recall #: 24E-086
EXPIRATION DATE: NONE

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided that a defect, which relates to motor vehicle safety exists in certain Vehicle Model Year 2021-2025 Peterbilt chassis configured for trailer towing that were manufactured from 04/06/2020 through 12/06/2024.

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These faults could cause the ABS system to respond incorrectly to a stability or automated braking event, increasing the risk of a crash. The ABS warning lamp will be illuminated in the event of faults in the ABS system or when the ABS system stops operating.

What is the problem?	Bendix ABS ECU could incorrectly process signals.
What will your dealer do?	Dealers will update Bendix EC80 ABS ECU software.
What should you do?	Contact your Peterbilt Dealer to schedule an appointment for repair.

Peterbilt has initiated this recall to remedy the issue at no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the "Find a Dealer" link at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number, NHTSA Recall Number, and VIN(s) listed in this letter. This repair may take up to 1 hour of labor depending on dealer scheduling.

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at PB.Tech.Pubs.Dept@paccar.com.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

We apologize for any inconvenience this procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,

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Director of Customer Experience
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IMPORTANT SAFETY RECALL

Interim Notification

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Transport Canada Recall: 2024-744
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What is the problem?	Bendix ABS ECU could incorrectly process signals.
What will your dealer do?	When software and procedures are available, dealers will update Bendix EC80 ABS ECU software.
What should you do?	When software and procedures are available, contact your Peterbilt Dealer to schedule an appointment for repair.

Peterbilt has initiated this recall to remedy the issue at no charge to you. **Currently, software and procedures are not yet available to correct this condition.** However, Peterbilt is required to notify customers of the existence of the identified safety defect. **You will be notified by mail when the software and procedures become available.**

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at PB.Tech.Pubs.Dept@paccar.com.

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Director of Customer Experience
Peterbilt Motors Company