



Technical Service Bulletin

93 PSS: Q8 e-tron - Release AC connector option not shown in MMI

93 25 51 2072399/2 January 22, 2025. Supersedes Technical Service Bulletin Group 93 number 23-35 dated December 15, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8 e-tron, SQ8 e-tron, Q8 Sportback e-tron, and SQ8 Sportback e-tron	2024	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Updated ETA)
1	12/15/2023	Initial publication

Customer states:

The option to automatically unlock the charge cable at the end of an AC charging procedure is missing in the MMI.

Workshop findings:

- No relevant DTCs are stored.
- The option to automatically unlock the charging cable at the end of an AC charging procedure is not show in the MMI (Figures 1-2).



Figure 1. Current Menu options.



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Figure 2. Desired Menu options.

Technical Background 1

This menu option was left out of the current version of the software.

Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

Service

1. Explain to the customer that a solution is expected to be available by the end of the 1st quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2072399**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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