

Subject: FRONT DOOR POWER WINDOW(S) DO NOT OPEN	Bulletin No.: 09-006/25
	Last Issued : 01/29/2025

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

- 2025 CX-70 vehicles with VINs lower than JM3 KJ**** ** 118566 (Produced before Oct. 2024)
- 2024-2025 CX-90 vehicles with VINs lower than JM3 KK**** ** 209366 (Produced before Oct. 2024)
- 2019-2025 Mazda3 vehicles with VINs lower than JM1 BP**** ** 764021 (Produced before Sept. 2024)
- 2022-2024 MX-30 vehicles with VINs lower than JM1 DR**** ** 200939 (Produced before Apr. 2024)

DESCRIPTION

Some customers may notice the front door window(s) do not open. This may be caused by the lower window cable corrosion and damage.

To eliminate this concern, the following improvements have been made:

- The shape of the power window regulator pulley has been modified to prevent cable damage.
- The shape of the carrier plate has been modified to prevent the cable from being exposed to water/moisture.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Replace the front power window regulator(s) with modified parts according to the instructions on MGSS:
NOTE: Only repair the defective side.

CX-70: FRONT POWER WINDOW REGULATOR REMOVAL/INSTALLATION
CX-90: FRONT POWER WINDOW REGULATOR REMOVAL/INSTALLATION
Mazda3: FRONT POWER WINDOW REGULATOR REMOVAL/INSTALLATION
MX-30: FRONT POWER WINDOW REGULATOR REMOVAL/INSTALLATION

3. Verify the repair.

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PARTS INFORMATION

Parts Number	Description	Qty.	Notes
BCJH-58-590C	ARM/BASE (R), WINDOW	1	Mazda3 (Right Side)
BCJH-59-590C	ARM/BASE (L), WINDOW	1	Mazda3 (Left Side)
DN4E-58-590C	ARM/BASE (R), WINDOW	1	MX-30 (Right Side)
DN4E-59-590C	ARM/BASE (L), WINDOW	1	MX-30 (Left Side)
KMV6-58-590B	ARM/BASE (R), WINDOW	1	CX-70, CX-90 (Right Side)
KMV6-59-590B	ARM/BASE (L), WINDOW	1	CX-70, CX-90 (Left Side)
BCJH-58-975B	GROMMET, SCREW	4 or 8	[R] Mazda3
		3 or 6	[R] MX-30
GJ6R-68-ABX	FASTENER	4 or 8	[R] MX-30

[R]: Replacement parts

WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

[USA/Canada/Guam/Saipan/Puerto Rico]

- Basic Warranty Period

- GHG Emissions Regulation Remote Power Window Operation Defect Warranty (2022-2025MY)

Warranty Type	A			
Symptom Code	53			
Damage Code	9A			
Causal Part No.	****-58-590* or ****-59-590*			
Quantity	1			
Labor Operation No. / Labor Hrs.	Mazda3	One side	without i-Stop	XXWZ8ARX / 0.5 Hrs.
			with i-Stop (Mexico only)	XXWZ8BRX / 0.6 Hrs.
		Both sides	without i-Stop	XXWZ8CRX / 0.9 Hrs.
			with i-Stop (Mexico only)	XXWZ8DRX / 1.0 Hrs.

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	MX-30		One side	XXWZ8ERX / 0.5 Hrs.
			Both sides	XXWZ8FRX / 0.9 Hrs.
	CX-70, CX-90		One side	XXWZ8JRX / 0.6 Hrs.
Both sides			XXWZ8KRX / 1.0 Hrs.	

NOTE: Claim the screw grommets and the fasteners as related parts.

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