



JANUARY 2025
Customer Satisfaction Campaign V2501
Campaign Bulletin CB25-K-001

CUSTOMER SATISFACTION CAMPAIGN
DTC P175E CALIBRATION UPDATE – REPROGRAM
TRANSMISSION CONTROL MODULE (TCM) AND
COMPLETE TRANSMISSION FAST LEARN PROCEDURE (V2501)

To: Isuzu Commercial Truck Service Managers and Parts Managers

This notice and Campaign Bulletin CB25-K-001 are being sent to inform you about Customer Satisfaction Campaign – DTC P175E Calibration Update – Reprogram Transmission Control Module (TCM) and Complete Transmission Fast Learn Procedure in certain Isuzu commercial vehicles.

AFFECTED VEHICLES

- 2025MY Isuzu N-Series Vehicles Equipped with 6.6L Gasoline Engines and 8L90 Automatic Transmissions and Wholesaled Prior to December 13, 2024

CONDITION

In some 2025MY Isuzu N-Series vehicles equipped with 6.6L gasoline engines and 8L90 automatic transmissions and wholesaled prior to December 13, 2024, the original calibration in the Transmission Control Module (TCM) contained incorrect logic that may unnecessarily cause Diagnostic Trouble Code (DTC) P175E to set and illuminate the Check Engine Malfunction Indicator Light (MIL). An updated TCM calibration correcting this concern is now available. Additionally, the Transmission Fast Learn procedure must be completed after the TCM reprogramming has been completed.

CORRECTION

Dealers are to reprogram the TCM with a corrected service calibration and perform the Transmission Fast Learn procedure. This service will be performed **free of charge**.

OWNER NOTIFICATION

Owner notification will begin FEBRUARY 28, 2025.

Please ensure that all appropriate personnel within your dealership are aware of this Customer Satisfaction Campaign – DTC P175E Calibration Update – Reprogram Transmission Control Module (TCM) and Complete Transmission Fast Learn Procedure.

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