

**To:** All Retailers

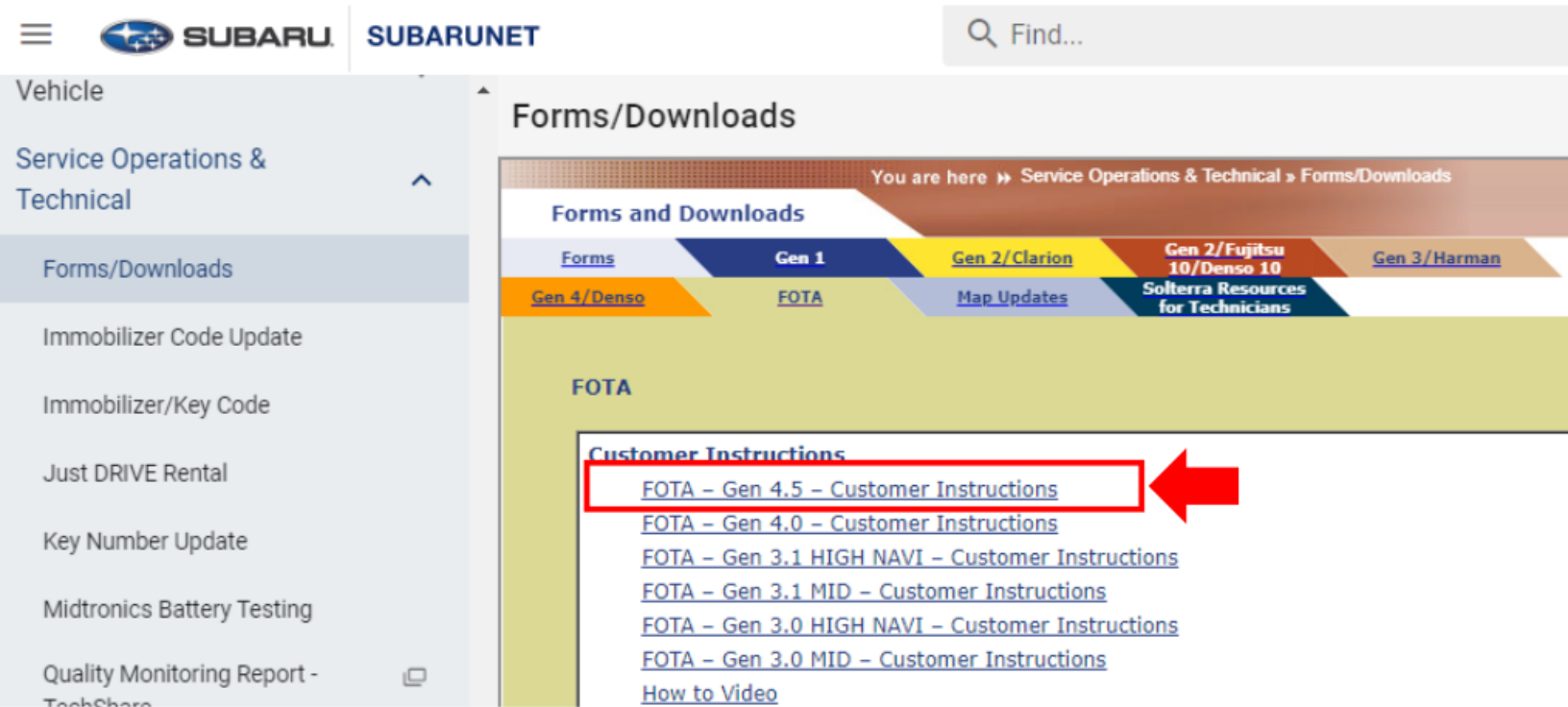
**From:** Subaru of America, Inc.

**Date:** 1/27/25

**RE: RC5 Head Unit OTA**

The Head Unit OTA will be available via cellular network for Mid and High Grade CP1.5 head unit. *Base is not applicable.*

This update will take place in multiple market releases with the first being *January 28, 2025*, and the last being *February 4<sup>th</sup>, 2025*. Eligible customers will receive an email notifying them the update is available. The email to customers will include a link to an FAQ that will answer any questions the customer may have about the update. This FAQ also lives on SNET ([Service Operations & Technical > Forms/ Downloads > FOTA > FOTA - Gen 4.5 - Customer Instructions-](#)



The screenshot shows the SUBARUNET website interface. At the top, there is a search bar with the text "Find...". Below the search bar, the navigation menu is visible, with "Forms/Downloads" selected. The breadcrumb trail reads "You are here >> Service Operations & Technical > Forms/Downloads". The main content area is titled "Forms and Downloads" and contains several tabs: "Forms", "Gen 1", "Gen 2/Clarion", "Gen 2/Fujitsu 10/Denso 10", "Gen 3/Harman", "Gen 4/Denso", "FOTA", "Map Updates", and "Solterra Resources for Technicians". Under the "FOTA" tab, there is a section titled "Customer Instructions" with a list of links. The link "FOTA - Gen 4.5 - Customer Instructions" is highlighted with a red box and a red arrow pointing to it from the right.