



To: All Subaru Retailers
From: Subaru of America, Inc. – Service Quality
Date: **January 27, 2025**
Re: **Special Service Tool Shipment for completion of upcoming WRA-24 ODS Sensor Replacement Safety Recall**

As we prepare to begin phased owner notification mailing for the WRA-24 ODS Sensor Recall, we will be shipping the essential tools needed to complete the remedy repairs directly to all Subaru retailers, at no charge, during the week of January 27.

Your order will reference the WRA-24 recall. **Please do not cancel these orders or return these tools as they are required to support the WRA-24 safety recall.** Additional details regarding the phased owner notification, service procedures, and FAQs will be made available on Subarunet on Monday, February 3.

Retailers will receive the following tools:

Part Description	Part Number	Qty	Image	Details
WRA-24 ADAPTER TOOL	99804AN080	1		Will be forced ship to retailers at no cost.
WRA-24 SOCKET TOOL	99804AN090	1		Will be forced ship to retailers at no cost.
WRA-24 JIG TOOL	99804AN100	4		For Power Seat ONLY . Will be forced ship to retailers at no cost.

If you have any questions, please contact the Subaru Parts Information Coordinators (PIC Team) at 866-782-2782.