



Bulletin No.: PIT6326

Published date: 01/24/2025

Preliminary Information

PIT6326 Passenger Front Display Or Rear Seat Infotainment Display Flickering On Application Screen

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac	Escalade IQ	2025	All All All	All	All

Involved Region or Country	United States, Canada and Mexico
Condition	Some customers may comment that their front passenger display or their rear seat entertainment displays are flickering/moving when on the application display.
Cause	This can be due to a software anomaly.

Correction:

Please select "Entertainment Hub" app from the radio display.

Go into Settings (within the entertainment hub app)

Select "Factory Reset Screen" and if it is the front passenger display, select "Front Passenger Screen".

The concern will be corrected. Do not replace any modules.


Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3486398	Resetting passenger and/or rear seat infotainment screens to factory settings due to screen flickering and/or moving	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	

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