



Bulletin No.: PIT6318A
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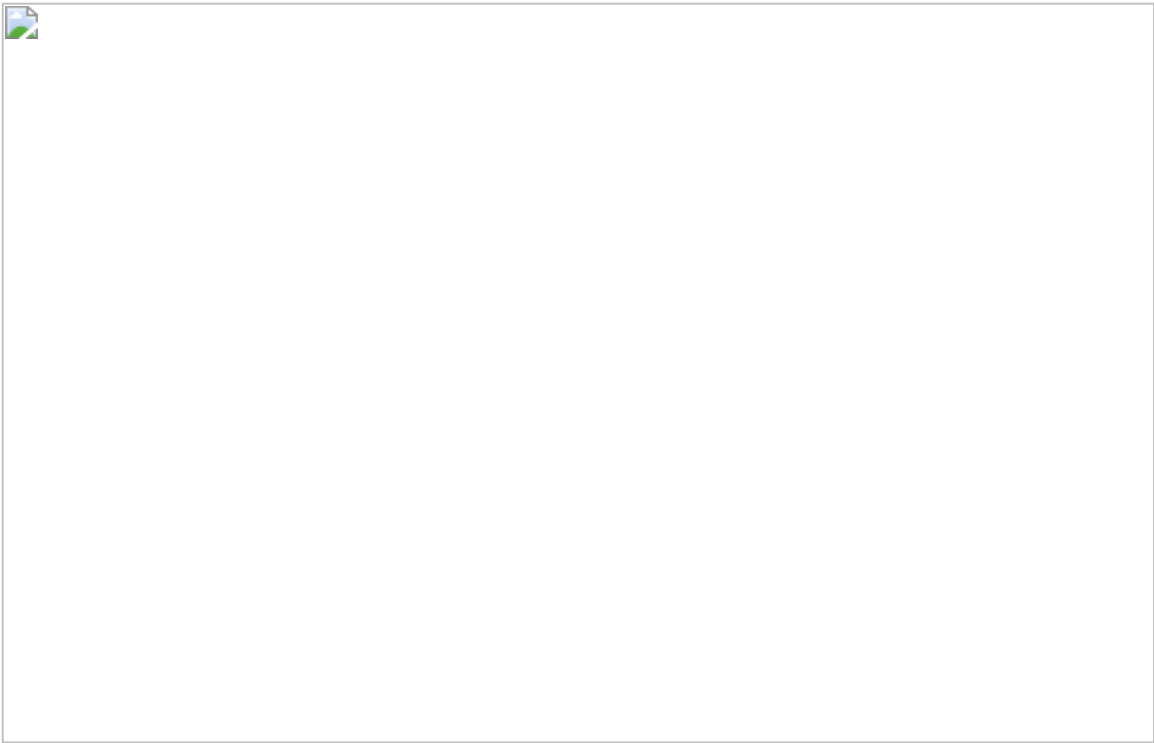
Preliminary Information

PIT6318A Powerbase 120V AC Accessory Power Outlet Inoperative With the Vehicle In the Off Position

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet Silverado EV	Work truck	2024	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	KV7
Condition	<p>Some customers may state that all 120V Accessory Power Outlets on the vehicle are Inoperative when the vehicle is in the OFF position only. The 120V Accessory Power Outlets will work correctly when the vehicle is in propulsion mode.</p> <p>The customer will also state when they will go into the powerbase settings and select the amount of time needed and press the "Use Power Base", the screen will not change, showing as active and showing the plugs are available in OFF mode. (See Photo below).</p>
Cause	Software Anomaly.



Correction:
To correct the concern, please perform vehicle wide programming and then update the radio to the latest version in service programming.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
VWP	Vehicle Wide Programming	Please See Bulletin: 24-NA-132 for labor time

Version History

Version	2
Modified	01/09/2025 - Created on. 01/24/2025- Update to correct labor operation