



Bulletin No.: PIT6325
Published date: 01/23/2025

Preliminary Information

PIT6325 Forward Collision Unavailable Message and Supercruise inoperative With DTC U3000 SYM 44 or 54

Models

Brand: Cadillac **Model:** Escalade IQ **Model Years:** 2025
VIN: from All to All **Engine:** All **Transmissions:** All

Involved Region or Country	North America
Additional Options (RPO)	UGN or UKL
Condition	Supercruise Inoperative and Forward Collision Unavailable Message with the following DTC Pattern. U3000 SYM 44 set as a current code and U3000 SYM 54 set as a history code.
Cause	The forward camera in windshield being blocked by snow, ice, or fog over multiple key cycles.

Correction:

Do not replace the forward camera to resolve this concern.

Engineering is currently working on a design improvement. In the meantime, perform a camera learn with GDS to correct the condition.

Inform the customer to keep the windshield clear to help avoid the issue from reoccurring until the new software is available.

The PI will be updated or replaced with TSB once a determination has been made.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6486288	Relearn Forward Camera	0.3 Hr.
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

Version History

Version	1
Modified	01/23/2025 - Created on.