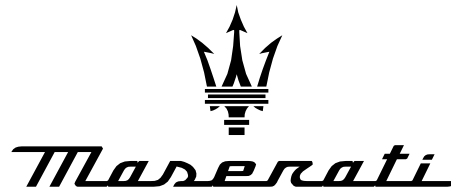


Technical Information

FROM: Maserati TSO

TO: Maserati Network



PERSONAL SERVICE LAB

MASTERS OF CARE

Door Panel Leather Repair Procedure

DATE: January 28, 2025

This technical bulletin serves as a guide and provides supplementary information for field management of repairs to the Ghibli door panel, specifically addressing the leather detachment issue. For field management of related cases, we ask you to check on site the availability of a leather specialist who can carry out the below indicated repair.



MODELS: M157 Ghibli and QP(All MY).

CUSTOMER CONCERN: Door Panel Leather Peeling/Bubbling.

NOTE:

- A **mandatory** preliminary BOL for Warranty Authorization to receive formal authorization to proceed with the rework. The BOL must contain the following attachments:
 - Pictures of the defective panel for technical evaluation. (Post-it note showing last 6 of VIN, time, and date).
 - Official cost estimation from the external specialist for cost evaluation.

In case of any technical doubt or if support is needed it is possible to open a BOL for Technical Support reasons.

- The **leather specialist** rework will be **reimbursed in sublet**, attaching the Bill of the external supplier inside the Warranty claim. In addition, dealers could claim detachment/reattachment/refitting operation as reported below.

In case of **local unavailability** of a leather specialist able to perform this repair, any approval exemption for the replacement of the entire panel must be requested by entering a Blue on Line as a Request for **Warranty Authorization** with a pre-authorization done by your RAM.

See warranty instructions on the last page.

Rework Procedure

To optimize the repairs for this anomaly, both in terms of time and cost avoiding complete door panel replacement, you can identify and contact a leather specialist on site in order to carry out a repair of the panel according to the instructions below.

To carry out the repair guaranteeing Maserati quality standards, the following instructions must be applied:

- 1) Remove the affected door panel following the relevant procedure reported in the workshop service manual.
- 2) Apply the necessary protection to the panel to avoid damage in the areas not involved by the repair.
- 3) Remove the armrest and all necessary components from the panel to allow complete removal of the leather from the panel.



- 4) Using a saddle scraper remove all glue and foam residue from the leather and its panel backing.

Note: do not heat the part in any way while performing this step



- 5) Find a new sheet of foam rubber locally and shape it appropriately. The foam must be made in URL material (Polyurethane) with a thickness of 2.5 mm and a density of 40 Kg/m³
- 6) Apply evenly adhesive Thermonex 063-05°/006B (Supplier: HB Fuller) following the specific product instructions.



- 7) Apply the shaped foam.
- 8) Evenly apply a new layer of adhesive to the leather (inner side) to be re-glued.



- 9) Apply the leather to the panel, taking care to ensure correct adhesion of the leather to the panel.
- 10) Wait for the adhesive to completely dry per recommended drying time.

In case of local unavailability of a leather specialist able to perform this repair, any approval exemption for the replacement of the entire panel must be requested by entering a Blue on Line as a Request for Warranty Authorization.

Warranty Claim

Fill in the Warranty Claims as follows:

Description	Code
Warranty Code	16
Component Code Use the component code related to the panel to be reworked. In case of more than one panel, please use the driver side code.	Front: 9.30.004 (driver) - 9.30.003 (passenger) Rear: 9.32.004 (driver) - 9.32.003 (passenger)
Detachment/reattachment/refitting Use only the operation code related to the panel detached. Time could change by models	Front: 9.30.004.0 (driver) - 9.30.003.0 (passenger) Rear: 9.32.004.0 (driver) - 9.32.003.0 (passenger)
External Rework with Leather Specialist	Sublet

No other costs other than those listed will be reimbursed.