



Bulletin No.: PIT6328

Published date: 01/30/2025

Preliminary Information

PIT6328 Clearing Radio PIN From Vehicle With RPOs IVD, IVE and IOK

Models

Brand: All **Model:** All **Model Years:** 2022 - 2025 **VIN:** All **Engine:** All All **Transmissions:** All

from to

Involved Region or Country	United States, Canada and Mexico
Additional RPO's	IVD, IVE and IOK
Condition	Some customers may comment that they are locked out of their radio due to a PIN being set. The customer may have forgotten their PIN.

Correction:

Please contact Techline for assistance with programming to reset the radio.

Select setup for the VCI. It will be done through the K219 Lighting Control Module.

This will cause all information in the radio to be deleted and will restore it to factory settings.

The customer will have to reconfigure their radio to their preferences after the reset.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3486418	Resetting the radio due to being PIN locked	0.5 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	01/30/2025 - Created On.