



**Bulletin No.:** PIC6591

**Published date:** 01/27/2025

## Preliminary Information

### PIC6591 Multiple IOR radio concerns

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Buick	Encore GX	2020 - 2024	All	All	All
Chevrolet	Blazer	2022 - 2024	All	All	All
Chevrolet	Camaro	2020 - 2024	All	All	All
Chevrolet	Equinox	2020 - 2024	All	All	All
Chevrolet	Malibu	2019 - 2025	All	All	All
Chevrolet	Silverado	2020 - 2024	All	All	All
Chevrolet	Trailblazer	2021 - 2024	All	All	All
Chevrolet	Traverse	2020 - 2024	All	All	All
Chevrolet	Trax	2020 - 2025	All	All	All
GMC	Acadia	2020 - 2024	All	All	All
GMC	Sierra	2022 - 2024	All	All	All
GMC	Terrain	2022 - 2024	All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Additional Options (RPO)</b>	<b>IOR</b>
<b>Condition</b>	<p><b>A customer may comment of the following issues</b></p> <p><b>Rear view camera will appear fish eyed</b></p> <p><b>Rear view camera may stay on while driving in drive</b></p> <p><b>Radio screen may become frozen and unresponsive to touch</b></p> <p><b>Wireless or wired projection (CarPlay or Android Auto) instability</b></p> <p><b>Display pixelated on CarPlay screen only</b></p>
<b>Cause</b>	<b>This may be due to software anomaly</b>

#### Correction:

**Please do not replace any parts at this time, GM Engineering is aware of the concerns and is actively investigating the issue**

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
* 3486408	Verify Radio Issues	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

## Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.

## Version History

Version	1
Modified	01/24/2025 - Created on.

 GM Global Brands

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