



Service Bulletin

Bulletin No.: 25-NA-012

Date: January, 2025

TECHNICAL

Subject: Front Floor Console Center Compartment Door Stuck Closed

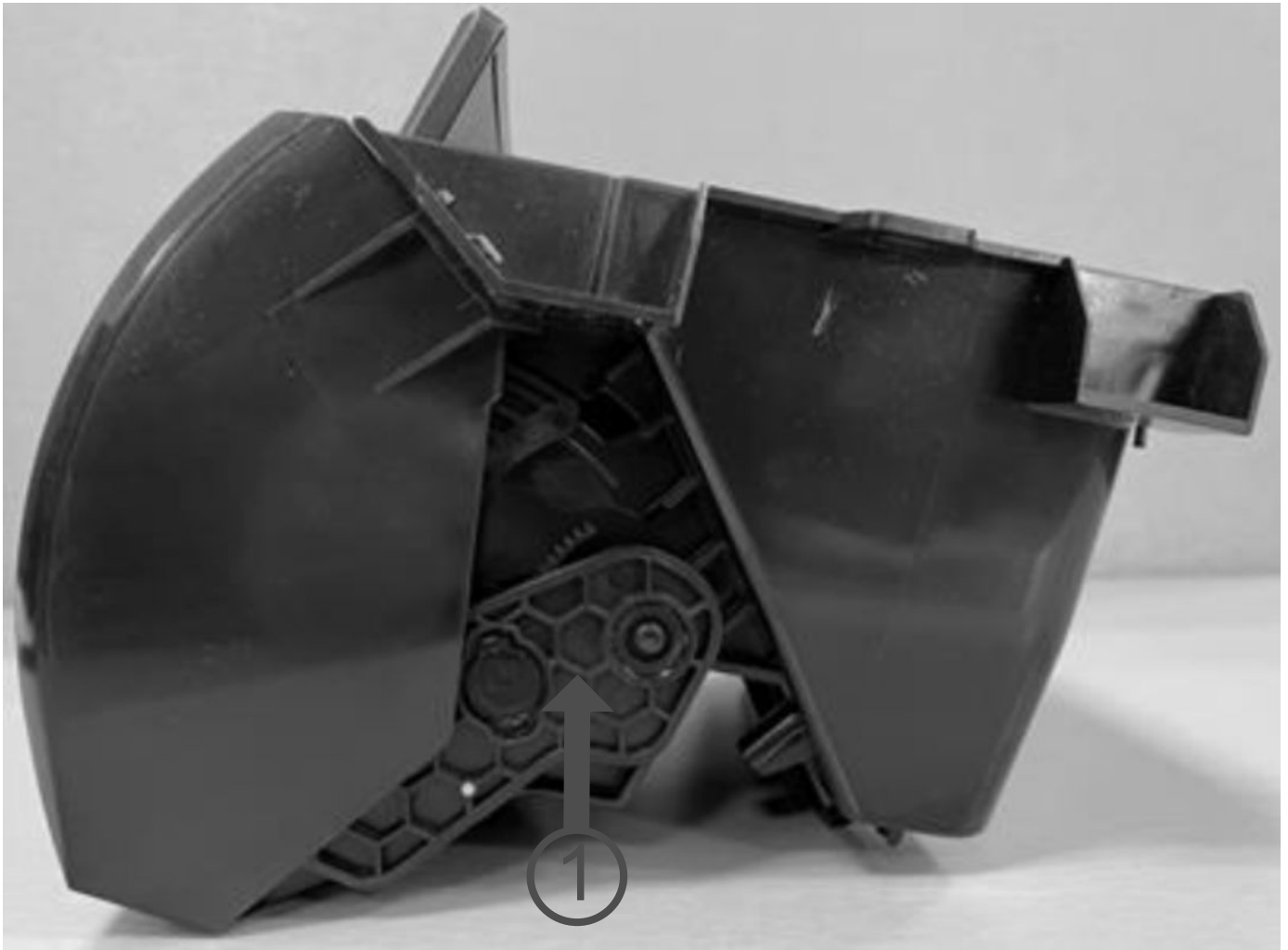
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Hummer EV Pickup	2022	2025				
	Hummer EV SUV						

Involved Region or Country	North America, Middle East, Israel
Condition	Some customers may comment on the front floor console center compartment not opening.
Cause	The causes of the condition may be a latch spring on the floor console may be out of position.
Correction	Dealers will need to re-attach this latch spring, refer to the Service Procedure below.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.



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1. Remove the Front Floor Console Center Compartment, refer to *Front Floor Console Center Compartment Replacement*.





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2. Locate the spring using the graphics above. Using needle nose pliers, reattach the spring to the correct mounting hole.
3. Reinstall the Front Floor Console Center Compartment.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*1086988	Re-attach Front Floor Console Center Compartment Door Spring	1.2 hr

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released January 17, 2025

