



Service Bulletin

Bulletin No.: 25-NA-007

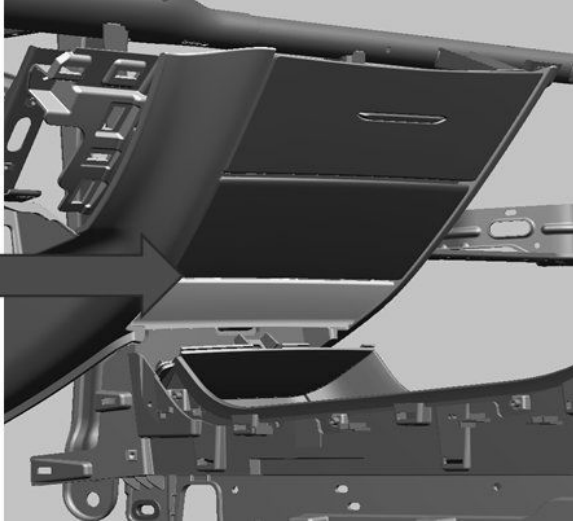
Date: January, 2025

TECHNICAL

Subject: Lower Closeout Panel Not Sitting Flush

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2023	2024	-	-	All	All

Involved Region or Country	North America, S. Korea, Europe
Condition	 <p>Some customers may comment that one side of the lower close-out panel is not sitting flush. 6814383</p>

Cause	 <p style="text-align: right;">6814384</p> <p>This may be the result of the floor console alignment contacting the floor console carrier.</p>
Correction	Refer to the procedure below to correct this condition.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

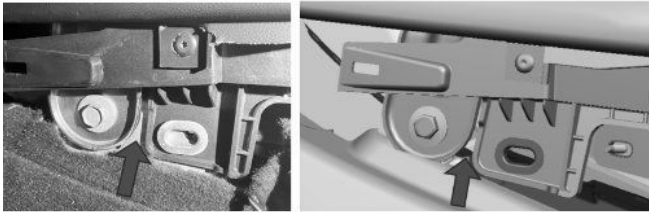
Service Procedure

1. Review the Console Bolt Hole Cover assembly and Gap/Flushness condition at interfaces to determine if the Bolt Hole Cover is showing assembly built in stresses.
2. Loosen 6 Bolts at base - 3 each Left-Hand Side & Right-Hand Side.
3. Pull the Floor Console in the Rearward Direction to the farthest position.



6814387

4. Check for and confirm gap between Console Carrier and IP Structure Bracket to be around 6 mm.



6814389

5. Retighten the 6 Bolts and complete assembly including Bolt Hole Cover.
6. Confirm Console Bolt Cover assembly is without built in stresses.
7. Assess the Flushness/Gap condition at mating interfaces to be compliant.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*1086978	Floor Console Bolt Cover Adjustment	1.0 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released January 15, 2025

