



## STAR ONLINE PUBLICATION



**Case Number:** S2523000007

**Release Date:** January 2025

**Symptom/Vehicle Issue:** Trailer Brake Information Displays In Cluster With No Trailer Connected.

**Customer Complaint/Technician Observation:** While driving the trailer brake information momentarily displays in the cluster with no trailer connected.

**Discussion:** Engineering is aware of customer complaints and is actively investigating. Recommendation currently is to not perform a repair for this specific issue. Replacement of parts will not correct this condition at this time. A future service publication will inform of the corrective action.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**