IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT
P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry thru the **WSC app on the DTNA Portal.**

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.Effective: .01/09/2025
.Release: .01/09/2025

.SUBJECT: SF681 - Campaign Reactivated

This letter is to inform you that Field Service Campaign SF681, eCascadia Software Package Update, has been reactivated.

The Software Programming section beginning on page 21 has been updated.

Please refer to the SF681 campaign bulletin located on the DTNA Portal.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC (Warranty Support Center) app located on the DTNA Portal.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.