

Fuel Filler Door Difficult To Open

Topic number	LI88.60-P-072093
Version	4
Function group	88.60 - Exterior flaps
Date	1/23/25
Validity	All model series
Reason for change	Reference to another document

Complaint

Fuel door may require several attempts to open.

Please note that if the complaint "Fuel filler flap not opening" occurs, it is important to check the fuel filler flap before replacing the central locking actuator.

For gasoline hybrid vehicles where the fuel filler flap fails to open or does so but slowly, observe the document "Fuel filler flap fails to open or does so but slowly on plug-in HYBRID gasoline vehicles"!

Cause

Central locking actuator may have an electrical fault and may not open.

Remedy

1. Car locked: To rule out incorrect operation, operate the fuel filler flap in the area shown in Fig. 1 and listen out for the clicking noise of the microswitch in the central locking actuator. If no clicking can be heard, continue with point 4.
2. Car unlocked: Press area on flap to start the microswitch clicking. Flap opens - show the customer the area to press.
3. Car unlocked: Flap cannot be opened regardless of which area you press. Open the flap by operating the emergency release for the CL actuator (through trunk, fender gap cover, etc, depending on specific vehicle)
4. Central locking actuator pressed directly, no clicking of microswitch, no electrical release of central locking actuator => Clicking of microswitch, electrical release of central locking actuator => Tank filler recess/charging recess not OK; report results via a TIPS case to B/C/E Inbox.
5. Replace central locking actuator; check function of new part before installing it: Do not dispose of damaged part. New central locking actuator does not release: More detailed examination of connector coupling, wiring harness, electrics required.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of ve-

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hicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Overall vehicle > Safety and locking system > Locks/locking/Remote closing mechanism > Jammed
Overall vehicle > Safety and locking system > Locks/locking/Remote closing mechanism > Does not open

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note